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GENERAL STUDIES (TEST CODE : 1249)

Name of Candidate	RAGHAV JAIN		
Medium Hindi/Eng.	ENGLISH	Registration Number	262678
Center		Date	

INDEX TABLE

INSTRUCTIONS

Q. No.	Maximum Marks	Marks Obtained
1(a)	10	
1(b)	10	
2(a)	10	
2(b)	10	
3(a)	10	
3(b)	10	
4(a)	10	
4(b)	10	
5(a)	10	
5(b)	10	
6	10	
7	10	
8	10	
9	20	
10	20	
11	20	
12	20	
13	20	
14	20	

1. Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code).
2. There are **FOURTEEN** questions printed in **ENGLISH**
3. **All questions are compulsory.**
4. The number of marks carried by a question/part is indicated against it.
5. Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other than the authorized one.
6. Word limit in questions, if specified, should be adhered to.
7. Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be clearly struck off.

Total Marks Obtained:

Remarks:

Signature of Examiner

16-B, 2nd Floor, Above National Trust Building, Bada Bazar Marg, Old Rajinder Nagar, Delhi-110060

Plot No. 857, 1st Floor, Banda Bahadur Marg (Opp Punjab & Sindh Bank), Dr. Mukherjee Nagar
Delhi- 110009

EVALUATION INDICATORS

1. Contextual Competence
2. Content Competence
3. Language Competence
4. Introduction Competence
5. Structure - Presentation Competence
6. Conclusion Competence

Overall Macro Comments / feedback / suggestions on Answer Booklet:

1.

2.

3.

4.

5.

6.

All the Best

SECTION - A

Answer the following questions in not more than 150 words each:

1. (a) What do you understand by cultural sensitivity? Identify the ways in which individuals and organisations can benefit from cultural sensitivity in India. (10)

- Cultural sensitivity refers to the process of appreciating and having positive tolerance towards the people from different cultures.
- It means having respect for diversity and not treating other cultures as inferior.
- It also involves the element of emotional intelligence which means being sensitive and aware about the traditions of other person.

Benefits of Cultural Sensitivity

Individuals - Cultural sensitivity can create an atmosphere of cohesion

and unity in diversity.

- It will help to bring peace in society plus respect for each other.
- It will also enhance pride and self-esteem as everyone is being treated on equal basis (article 14).

Organisational benefits

- It can lead to a diverse workforce which can complement the actions of each other.
- New Innovative ideas along with good communication can bring success to the organisation.
- Other benefits like increase in market area, better organisational structures and a cohesive working environment.

1. (b) In the quest for scientific and technological development, ethical values should not be neglected. Discuss in the current context. (10)

There can be no sustainable development in the absence of ethical values.

Latest Technological Developments

- Internet and social medias (social life)
- Hypersonic missiles (security and defence)
- Quantum technology (computerization)
- Digitalization of businesses
- Biotechnology - GM food crops
- Space technology - satellites

No field in today's era has been left untouched by technology.

What matters is the responsible use of latest technologies by bringing ethical elements into their use.

Otherwise all the pros can turn into disasters.

Neglect of Ethical values

- Cyber attacks in digital world
- Weaponization of space
- Satellite jammers
- Attacks on critical infrastructures.
- Money laundering through blockchain.
- Online frauds (banking)
- Unhealthy GM food
- Tribal displacement.

The above examples show the lack of ethical values which can be disastrous and hence it is important for agencies like UN, IAEA, IMF to bring ethical perspective on global scale. to make technology more sustainable

2. (a) In a plural society like India, education should help the individual to celebrate the plurality and visualize the inherent unity of cultures and values. Analyze the statement in the present context with examples. (10)

- India's foundation is 'unity in diversity' and respect for Pluralism is the bedrock of such unity.
- Such pluralism is further strengthened by educational values which are common across all cultures.
- But due to poor curriculum and lack of value education, such plurality is being compromised in the hands of radical elements.
- EXAMPLES
 - Mob lynching by Hindus as the protectors of 'cow'
 - Religion based riots like Anti-Muslim riots of 2002.
 - Demand for separate states on the

basis of language and religion

e.g. division of early Punjab into Punjab and Haryana.

- It is important to embrace diversity and have respect for all cultures.
- This can be made sure by bringing ethical elements into education system.
- It should be realised that India has a long history of pluralism, where different cultures have not only co-existed but also intermingled like Bhakti and Sufi movements.
- So, the focus should be the revival of a single Indian identity cherishing the rich diverse culture ~~along with~~ on the lines of nationalism and patriotism.

2. (b) Elucidate Swami Vivekananda's ideas on nationalism.

(10)

- Swami Vivekananda was not only a social reformer but a ~~greater~~ supporter to Indian nationalism.
- He emphasized upon political education to youths who can become the engines of nationalism.
- He introduced the doctrine of service i.e. the service of human beings equivalent to worshipping of God.
- His nationalism had elements of social development involving growth of each and every individual.
- Nationalism for him was inclusive and holistic development of every citizen.
- He tried to divert people from old religious customs and establish

a single national identity through
removal of poverty.

- Equality and development of all were the core principles behind his idea of nationalism.

3. Given below are quotations of moral thinkers/philosophers. Bring out what they mean to you in the present context:

(a) The best way to find yourself is to lose yourself in the service of others.
Mahatma Gandhi (10)

- The above statement by Mahatma Gandhi emphasizes upon the need to serve others in order to find the way to your existence and happiness.
- The quote basically calls for the importance of finding one's happiness in the happiness of others.
- It is linked to 'Sarvodaya' concept of Mahatma Gandhi which in today's world is known as inclusive development.
- According to J.S. Mill also, moral actions are right to be those which provides happiness to the greatest number.

- Gandhi's trusteeship theory also emphasized upon the importance of catering to the needs of others.
- So, morality and human actions should aim for larger good (utilitarianism) which ultimately can provide an individual with emotional happiness, giving meaning to his existence.
- Example - Various NGO's like HelpAge India, Goonj Foundation etc.

3. (b) So long as you do not achieve social liberty, whatever freedom is provided by the law is of no avail to you. B.R. Ambedkar (10)

- The above statement by B.R. Ambedkar was made in the context of the socially downtrodden people (scheduled castes) which were not treated equally by the society during that time.
- The statement emphasizes upon the importance of social liberty i.e. social mobility and no inherent division in the society (in the name of traditions)
- Till the time, social liberty is not achieved, various constitutional provisions like article 14 (right to equality) and legislations banning untouchability will not produce results.

- Example - Mob lynching attacks are generally done against dalits which shows that besides laws, people still discriminate against them.
- Legislations can ensure economic liberty as given under article 16
- But the actual issue lies in the internalization of values of equality along with those of compassion and tolerance to bring actual change.
- This in the long run is only possible through value based education.

4. (a) Explaining the concept of moral attitude, discuss how social media is shaping moral attitudes of people. (10)

- Moral attitude refers to the psychological tendency towards morality which further influences person's decisions and actions.
- Moral attitude basically involves the concept of values in one's mind regardless of the fact if they are right or wrong.

SOCIAL MEDIA AND MORAL ATTITUDE

- Nowadays' youth is pretty much active on social ~~but~~ media which is influencing their moral attitude both positively and negatively.
- Social media provides a platform for various persons to share their experiences which make readers

Sensitive towards them and hence help developing respect for others rights and dignity.

- Social media is also misused by certain people who try to bully or harass people by taking advantage of anonymity.
- Platforms like social media should be used for constructive purposes and service providers should block unacceptable content

e.g. Twitter blocking content through artificial intelligence which is against its guidelines.

4. (b) Analyse the importance of both influence and persuasion for effective leadership. (10)

• An effective leader is the one who is able to motivate his followers to work beyond their limits in order to achieve extraordinary goals.

• Persuasion $\left\{ \begin{array}{l} \text{personal characteristics (ethos)} \\ \text{emotional appeal (pathos)} \\ \text{reasoning (logos)} \end{array} \right.$

Persuasion can be done through the above three ways, though a combination of all three can bring out maximum results.

• Influence is the process of changing the behaviour and actions of others by acting as a role model (walk the talk).

• A great leader is the one who is able to persuade as well as

influence others.

- Example - Mahatma Gandhi who was able to influence other people through his actions

Narendra Modi - who is able to persuade public through his communication skills and proper reasoning.

Both influence and persuasion are key elements and absence of these can never ~~often~~ motivate followers to move and bring the necessary change.

- Both of these elements turn an ordinary leader into a charismatic and a transformational one.

5. (a) Analyze the significance of adopting a code of ethics for creating a healthy work culture in an organization. (10)

Any organisation, be whatever size, requires a code of ethics at every level so as to ensure its sustainability in the long run.

Significance of code of ethics :

- It helps to develop a proper standards of behaviour against which members can be held accountable.
- Proper standards help in improving the overall performance as a benchmark becomes the goal.
- It will help in better communication and flow of information in the system.
- This can lead to further increase in trust level amongst employees.

- Code of ethics ensure that rights of each and every member of the organisation are respected
- Cohesive work environment and better citizenship behaviour on the part of members.
- Transparency in operations and effectiveness in results are other benefits.
- Example - Australian government introduced ethics code which not only improved personal behaviour but also the professional results.

5. (b) Ethos, ethics, equity and efficiency are key criteria on the basis of which the competency of civil servants should be judged. Analyse. (10)

- Ethos - personal traits of an individual which helps to persuade and motivate other people.
- Ethics - adhering to moral principles while making decisions or taking actions.
- Equity - treating every individual on equal basis as enshrined in article 14.
- Efficiency - means to produce better outputs from the various available inputs.

The above four features are very important and should act as a benchmark to judge the performance of any civil servant.

- Ethos - ~~an~~ integral civil servant with high degree of integrity will show dedication towards his duty and

hence will be able to influence people and bring necessary social changes.

- Ethics - not indulging in corrupt activities and following objectivity is a key requirement considering India's current scenario.
- Equity - impartiality along with empathy towards marginalised sections shows how well a public servant has done his duty.
- Efficiency - optimum use of available resources to maximize the social benefit.

Examples - great civil servants like Ashok Khemka, Vinod Rai, T.N. Seshan had the above 4 qualities

and that is why they were able to make significant contributions ~~to~~ to Indian society.

6. The mandatory nature of Corporate Social Responsibility goes against the notion of philanthropy. Discuss. (10)

- Corporate Social Responsibility asks businesses to mandatorily contribute two percent of their net profits towards social welfare.
- Whereas philanthropy concept aims at distribution of resources by big players acting ~~as~~ ~~the~~ on humanity basis or as a charity.
- CSR was introduced because :-
 - i) businesses use society resources
 - ii) businesses earn from society only
 - iii) Government provide protection to businesses whose objective is social welfare, so CSR as a reciprocating act.
- Philanthropy involves ethical element but since it was not compulsory, it could not bring large scale

benefits as expected from trusteeship concept.

- But it can't be said that CSR is totally against the concept of ~~philanthropy~~ philanthropy as the end objective is same.
- Also, the quality of CSR and its usage also brings an element of philanthropy.
- Both lead to better public image of the business and enhance its marketing.

So it can be said that CSR is an extended version of philanthropy as CSR is a mode of reciprocating to society.

7. There have been arguments that rich countries owe an obligation to people living in poor countries. In this context, discuss the issues associated with foreign aid. (10)

- Rich countries use global resources for their economic development
- Overexploitation of resources have led to emergence of issues like Climate Change.
- The burden of climate change is faced maximum by poor countries as they lack resources for mitigation.
- So in this way economic development of rich countries in the past has come at the cost of sufferings of poor countries in the present.

ISSUES associated with foreign aid :

- Strict terms and conditions related to the availability and use of financing.

- Poor countries are asked to liberalise their economies so that it can benefit rich countries.
- Concerns over sovereignty as rich countries start buying equity in national industries.
- Environmental degradation and exploitation of workers as seen in Africa by Chinese industrialists.
- Rich countries try to gain control over natural resources of poor countries.
- From economic dependence, there are issues related to political interferences as well.
- Due to low bargaining power, poor countries fail to fight for their rights at international arena.

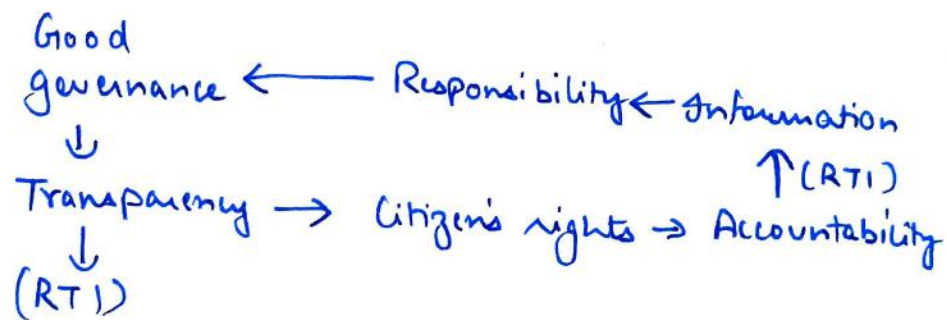
Foreign aid should come up with local freedom to ensure sustainable development of all

8. It is essential that people have access to information if they are to have the capacity to exercise other rights. Discuss the statement with focus on importance of RTI in governance.

(10)

- An informed citizenry is believed to increase the accountability of government ultimately leading to better governance.
- Many rights such as consumer rights, social rights, political rights, economic rights etc can only be exercised if information on governance is available.
- RTI helps to bridge the gap between the existence and the exercise of various rights of citizens.
- RTI has been able to unearth the scams related to MGNREGA (economic rights example)

- RTI has been able to question on the income of various ministers and enhance transparency in operations.
- It is the responsibility of government to provide sufficient information suo moto (section 4 of RTI)



In the absence of RTI, citizens rights can not be exercised to real extent. It can further be strengthened through reforms like social audit and citizen charter as recommended by second administrative reform commission.

SECTION – B

In the following questions, carefully study the cases presented and then answer the questions that follow (in around 250 words):

9. You have been recently appointed as the head of tourism department of a state in India that has many places of great historical importance. In the past few years, the state has witnessed a decrease in tourist inflow. Upon enquiry, you come to know that this decrease is largely attributed to the influence of touts and harassment of tourists, including unwanted advances and grossly overcharging them for various services. You also did a quick search about your state on leading travel advisory websites and found that it has earned a dubious reputation for being particularly unsafe for women tourists.

Given the situation, answer the following:

(a) Do you think that such a state of affairs can be attributed to insensitivity prevailing in the society? How can the community be made more sensitive towards tourists?

(b) Suggest some measures to make a quick turnaround in terms of reputation, employment generation and rebuild the reputation of the state as a safe haven for tourists. (20)

• The above case is an example of how the greed of market players and the lack of action on the part of administration can bring bad name to the overall industry of the state.

• The various stakeholders involved in the case are :-

i) Travel agents - who are responsible for overcharging and bringing wrong

practices in the industry.

- ii) Tourist Department - which has failed to look into the matters quickly and allowed the situation to exaggerate.
 - iii) Travellers or tourists - who are being overcharged for services and also face various insecurities in the region.
 - iv) Media and society - media has spread out the bad name due to adverse conditions that prevail more or less due to poor local societal values.
- ⇒ Various ethical values involved in case are transparency of operations, safety of women, fear amongst tourists, lack of public trust etc.

Reason for state of affairs

- The prevailing situation can surely be attributed to the insensibility prevailing in society.
- Societal elements which show greed and lack of values like respect for women have led to this situation.
- The situation would never have exaggerated if values like trust, respect, individual dignity would have existed.

Increasing Community Sensitivity

- Following the principles of 'Athithi Devo Bhava', local community should be made more sensitive through various workshops and Seminars.

- Use of media and NHO's can be effective in increasing sensitivity especially social media sites
- Involving all the concerned stakeholders like agents, administrators, etc. to bring a holistic change.

Measures to make a turn around

- Registration of travel agents and encouraging people to make bookings through them only.
- Use of technology like CCTV cameras or even drones near famous tourist places to keep a overall check on activities.
- A dedicated tourist grievance redressal cell to hear the

complaints of tourists.

- Making city safe for women through gender-sensitization activities by spreading education and awareness through different media platforms.
- Strict action against defaulters who are overcharging tourists

Public interest should be the top priority for any civil servant and by taking above actions, I will show public service values of dedication, empathy, maintaining public trust etc in my actions.

10. A private company has proposed a large-scale hydel power project to tap the potential of a fast-flowing river in a state predominantly occupied by indigenous tribal groups. The state is backward and badly needs funds for socio-economic development. The state government is deliberating on the issue and is yet to take a final decision on the matter.

While the project is expected to generate substantial revenue and employment, it will submerge the surrounding areas eventually displacing the tribals. Another issue of concern is that the tribal community regards this land and the river as sacred and integral to their cultural heritage. Thus, the tribals are not in favour of going ahead with the project and are already protesting against it. Their leader has threatened to initiate a hunger strike if the government goes ahead with the project. This has caught the attention of the mainstream media and social activists.

Based on the information given above, answer the following:

- (a) Identify the stakeholders involved in the case and their respective interests.
- (b) Keeping in mind the issues involved, how can differing interests be reconciled for ensuring sustainable development in the area? (20)

The above case shows how traditional values can cross their ways towards the path of modern development agendas.

The various stakeholders involved in the case are :

- i) Tribal community - which will face displacement issues and the loss of their cultural heritage if the project is initiated. So its interest is to not allow the project to start.

- ii) Private company - which is responsible for project development and can create high employment numbers.
 - iii) State administration - which has to decide whether the project should be undertaken or not.
 - iv) Media and social activists - which are spreading the news and fighting for the rights of tribals.
- ⇒ Various ethical issues involved in the case are :
- i) Traditional values vs modern development process.
 - ii) Tribal rights vs economic development
 - iii) Test of proportionality - between the pros and cons of the project.
 - iv) Law and order issues due to

possible hunger strike.

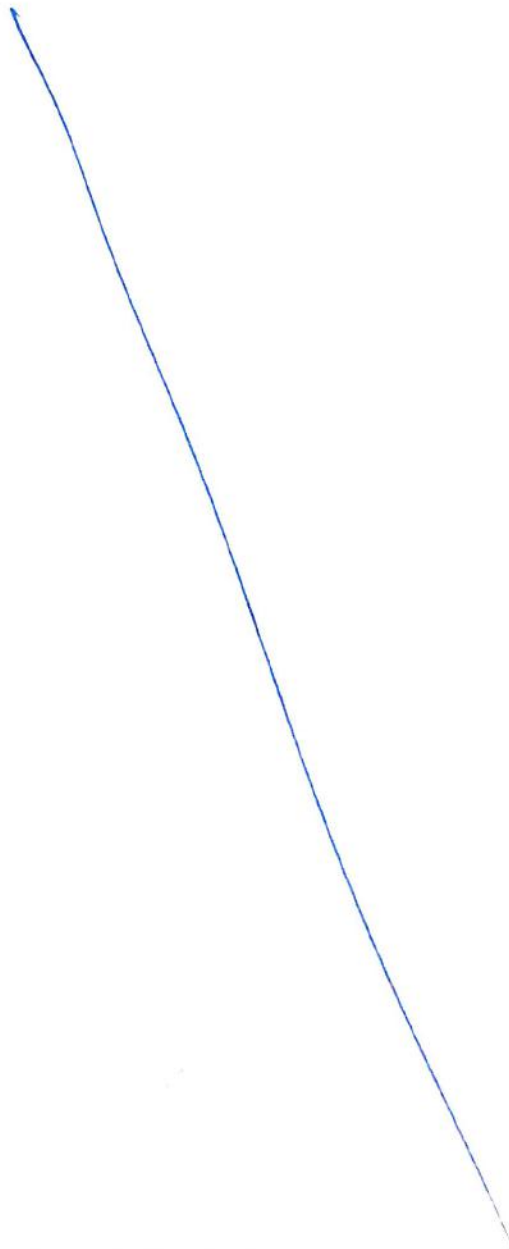
Reconciliation of interests

- i) Developing an inclusive strategy -
by involving all the stakeholders
so as to ensure that the
interests of all are taken care of
to the extent possible.
- ii) Involving supportive tribal leaders
(cooptation) - this may ensure
some degree of reconciliation and
a situation where the tribals
are willing for a peaceful
discussion.
- iii) Effective deployment of media -
to spread constructive news about
the positives of developmental
projects involved in the case.

- iv) Right to Fair Compensation and Proper Rehabilitation and Resettlement - State administration has to ensure that proper rehabilitation facilities are arranged in advance so as to ensure minimum discomfort to tribals.
- v) Ensuring Minimum flow of river water at every point so as to keep respect for tribal's cultural heritage.
- vi) Adhering to principles of Access and Benefit sharing - making sure that the new employment opportunities are provided to tribal community first.

The cases related to tribals should be solved through emotional

intelligence, empathy, justice and
respect for tribal cultures without
any element of coercion in it



11. You are posted as Superintendent of Police (SP) in a district, which has a bustling market in the district headquarters with a high footfall. The area has traditionally been occupied by street vendors and hawkers. They form an intrinsic part of the market system in the area and derive their livelihood from it. Recently, you got reports that the policemen posted in the area harass the hawkers and also extort 'hafta' – a weekly bribe - from them despite complying with the laws. It has been brought to your notice that while those who comply with this arrangement are allowed to carry on with their daily operations, those who do not are being evicted from the market area. In the process of eviction, they are even physically assaulted and their saleable items are often confiscated and destroyed. As a result, some street vendors have been staging protests against the local administration in the market and have blocked the normal market passage. They have also threatened to intensify their protest over a period of time. The local police, however, has been in denial of any such wrong doings and argue that they are merely removing illegal encroachments, which were causing traffic jam in the area. In this situation, answer the following:

- (a) Mention the stakeholders and ethical issues involved in the case.
- (b) As the Superintendent of Police, what course of action would you adopt for diffusing the tensions in the area? Also, suggest some policy recommendations, which will help resolve the issues in the long-term. (20)

The given case involves a law and order issue created due to protests by vendors who were illegally encroaching on public space.

The various stakeholders are :-

- i) Street Vendors - who are carrying out their work legally and complying with the laws.

- ii) Illegal vendors and protestors - who are blocking the market passage and creating unrest due to their eviction.
- iii) Policemen - ~~taken~~ misusing the authority and receiving bribes from vendors forcefully.
- iv) Local administration - which has failed to look into the matter at early stages and allow exaggeration of the problem.
- v) Me (Superintendent of Police) - who now has the responsibility to take care of the issue and bring public life to normalcy.

⇒ Various ethical issues involved in case are :-

- i) Misuse of power by local policemen
- ii) how dignity for vendors who are believed to be physically assaulted.
- iii) Rule of law - non compliance of laws by the vendors.
- iv) Objectivity and empathy - verification of facts and concerns for vendors whose livelihood is on stake.
- v) Justice - if the eviction is not based on facts.
- vi) Public rights - Denial of access to market due to protests.

COURSE OF ACTION

- First step is to ~~prepare~~ ^{conduct} a detailed enquiry into the matter for proper verification of facts.
- Meanwhile, holding discussions with

vendors to end the protests and if they don't change their ways, then extra force in the form of policemen can be deployed in the marketplace (without any physical attack)

- After verifying facts, I will suspend policemen who were involved in bribe taking.
- I will communicate with municipal office to make separate arrangements for the evicted vendors to sustain their livelihood.
- Other measures like imposing section 144 of IPC to control protests, incentivizing people to come up with truths about bribery issue,

ensuring public trust in administration
through objective decisions.

Long term solutions - include proper
demarkated area for street vendors
along with issue of various guidelines
for their functioning.

Dedicated areas for such vendors so
as to maintain the proper flow
of traffic everywhere.

The above measures ensure how a
~~with~~ detailed objective and transparent
decision can ensure public trust
and maintain law and order and
enhance development in long run.

12. A mid level manager in a food and beverages firm has been assigned the responsibility to deal with tensions arising in a rural area between the firm and the local farmers. These farmers supply the company with bananas, which are used exclusively by the company in its niche products. The banana plantations are growing a variety developed by the firm. The core issue revolves around the perceived violation of company's IPR as many of the farmers in the neighbouring areas have also started growing the same variety of banana. It is suspected that the farmers with whom the company had a contract have shared the breed with others in the region. The legal department of the firm is of the opinion that a legal complaint against the farmers is the only way to protect the IPR of the company. It would also set a precedent for the future. However, many in the firm also believe that such a step would escalate the matter.

In such a scenario, identify the key issues to be addressed. What measures would you suggest to deal with these issues? (20)

The given case represents the violation of IPR rights of a firm which can decrease its competitiveness in the market.

Various stakeholders in the case are:-

- i) Firm : whose IPR ~~has~~ rights have been violated and aims to protect its competitive advantage in the market.
- ii) Farmers : who carry on the production of banana variety for the company and are alleged to share sensitive information.

- iii) Farmers of Neighbouring areas : who are growing the protected variety of banana illegally.
- iv) Mid-level manager (me) - who has the responsibility to resolve the issue.

Issues to be addressed :

- i) Legal issues - to file a case against the farmers who leaked sensitive information and those who are growing it illegally.
- ii) Farmer's livelihood - legal actions can make it difficult for farmers to sustain themselves as they can't afford to indulge in legal proceedings.
- iii) Company's concerns - as leakage of information can make its survival difficult in the long run.

- iv) Unrest - legal action can bring a bad working environment and can increase unrest through protests by farmers.

MEASURES

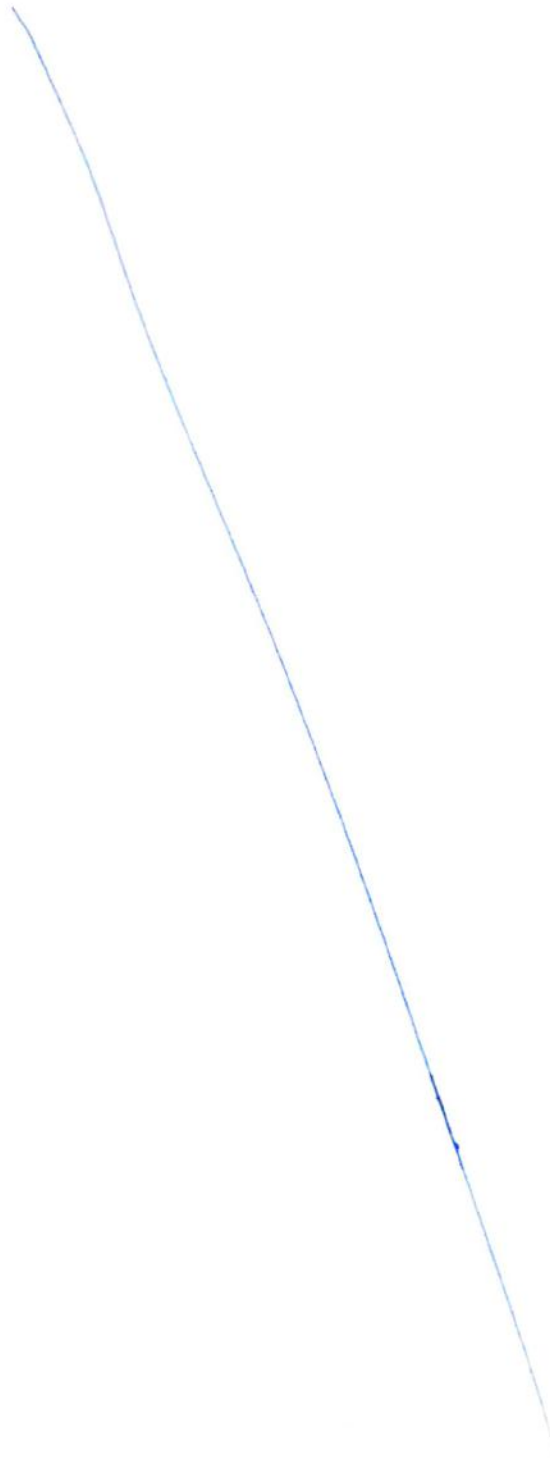
- First step is to get a stay order from the court to stop the production of concerned variety in the neighbouring areas.
- Detailed investigation and verification of facts to get the knowledge about the source of leakage.
- This can be done by incentivizing and identity-protection of people who name the culprits.
- It should be followed by a legal action along with the maintenance of trust amongst farmers

to protect the innocent ones

- Another step is to make sure the end supply of illegal production and to check if it was not misused by some other industry.

The above steps ensure the objectivity and impartiality as the culprits should be punished under non-compliance of laws.

It also ensured deterrence as well as trust amongst farmers as only the culprits will be punished.



13. You have recently been posted as a probationary officer in the District Magistrate's office in a tribal district. During one of the fieldtrips, while interacting with the tribals, you come to know about a private company, established a few years back, which has transformed their lives. The company, using the traditional knowledge of tribals, had launched a series of products and provided numerous livelihood opportunities to the tribals.

Upon further enquiry, you come to know that while the lives of tribals had indeed improved, the distribution of profits however, has been quite disproportionate. The company has seen a huge growth in its operations and its owners have amassed huge wealth. It is also planning to file for IPR, which may further hinder the interests of the tribals.

You feel that tribals have been left short changed and there has not been an equitable sharing of benefits arising out of the use of their resources. When you tried to approach the Gram Sabha and voice your concerns, the tribals requested you not to intervene as they do not have any alternatives. They also argue that governments in the past have failed to protect their interests.

Given the situation, answer the following:

- (a) Identify the different stakeholders and their interests involved in this case.
- (b) Present a case to convince the District Magistrate for the need of government intervention in the situation. (20)

The above case is an example of violation of economic rights of tribals and unequal distribution of benefits by the private company.

• The various stakeholders are:

- i) Private company - which has denied tribals from their economic rights and is keen on issuing IPR to sustain its competitiveness.

- ii) Tribals - who are most concerned about their livelihood sources rather than equal benefits
- iii) ~~Me~~ Me (probationary officer) - who is interested in providing tribal people with their rights and equal proportionate gains.
- iv) Past governments - which have failed to provide justice to tribals

⇒ Various ethical values involved in case are :-

- i) Justice - to tribals who have not been given equivalent benefits.
- ii) Greed - by private companies who are concerned about their own pockets.
- iii) Equality - as profits are not distributed in ~~the~~ equal proportions.
- iv) Corruption - which is seen to be absent in tribals. ~~as well~~

- v) Abduction of duty - by past governments to provide justice to tribals.

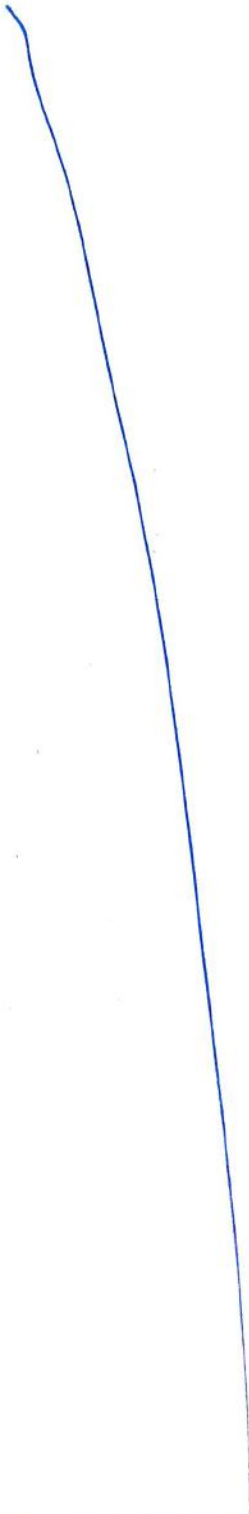
COURSE OF ACTION

- i) Detailed enquiry - an objective enquiry based on facts and figures from the past.
- ii) Use of principles - like 'Access and Benefit sharing'
- iii) Tribal people involvement - by encouraging them to fight for their rights.
- iv) Future concerns - as IPR may give more powers to companies and more exploitation of tribals.
- v) Submission of enquiry to District Magistrate along with formal meetings with local tribal minister.
- vi) Use of media to spread out the

news along with the involvement of various NGOs

The above steps ensure that being a government officer I will resort to every step to provide tribal rights in an objective manner, following the hierarchy and procedures.

It also shows the values of dedication towards duty, fighting for justice and development of the marginalised.



14. Various studies have found out that cases of depression and mental illness have increased exponentially in the recent past. Also, in the age group of 15-30 years, this problem is further pronounced. Furthermore, the rising trend of suicides in this age group has been attributed to depression.

Given the situation, answer the following questions:

(a) Present an ethical critique of the prevalent societal attitude towards mental illness.

(b) Given the magnitude of the problem among younger generation/young adults, analyse the role of the following:

i. Parenting

ii. Social Media

iii. Video Games

(20)

- As per the studies, every fifty five minutes on an average, a student commits suicide in India.
- Such acts are majorly due to depression and mental illness which makes the one think beyond rationality and encides the person with all negative thoughts.
- Such a person loses a healthy perspective towards life and sees no agenda behind his living, ultimately committing suicide.

Social attitude towards mental illness :

- Mentally ill people are not allowed to involve in mainstream which is against the basic human rights.
- They are taken as retarded and are treated as inferior without any equality (violation of article 14).
- Lack of empathy amongst such people leave them alone which ultimately commits suicide.
- Due to low respect shown by society, they tend to lose all self-esteem.
- Even the judicial system fails to provide them with justice who are marginalised and devoid of rights.
- All the above points show lack of

emotional intelligence amongst people who are insensitive to mentally ill persons.

Parenting

- Parenting plays a very important role in building a strong mental foundation.
- A good parenting can result in self-confidence and a healthy perspective of life.
- Bad parenting can create an emotional vacuum which we generally witness these days due to both working parents.
- Such a vacuum is never filled and only gets bigger with age resulting into mental illness.

Social Media

- The virtual world of social media has made youth run away from

real world.

- This has led to poor relationship management amongst youth.
- This is the basis of insecurities and anxieties which lead to mental issues and lack of peace.
- Poor real world relations lead to depressions and loneliness.

Video Games

- Video games devoid children of physical games and they fail to learn values of team spirit, cooperation, competitiveness, importance of failure etc.
- Video games create barrier to midlife in real life situations and hence create insecurities

which ultimately lead to mental illness.

Emotional satisfaction and involvement in productive activities is a key tool to reduce this menace.