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GENERAL STUDIES (TEST CODE : 2088)

Name of Candidate	Mrinalika Rathore		
Medium Hindi/Eng.	English	Registration Number	551604
Center		Date	21/08/23

INDEX TABLE

Q. No.	Maximum Marks	Marks Obtained
1(a)	10	
1(b)	10	
2(a)	10	
2(b)	10	
3(a)	10	
3(b)	10	
3(c)	10	
4(a)	10	
4(b)	10	
5(a)	10	
5(b)	10	
6(a)	10	
6(b)	10	
7	20	
8	20	
9	20	
10	20	
11	20	
12	20	

Total Marks Obtained:

Remarks:

INSTRUCTIONS

- Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code).
उत्तर पुस्तिका में सूचनाएं भरना आवश्यक है (नाम, प्रश्न-पत्र कोड, विद्यार्थी क्रमांक आदि)।
- There are **TWELVE** questions printed in **ENGLISH & HINDI**.
इसमें बारह प्रश्न हैं अंग्रेजी और हिन्दी में छपे हैं।
- All questions are compulsory.**
सभी प्रश्न अनिवार्य हैं।
- The number of marks carried by a question/part is indicated against it.
प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं।
- Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other than the authorized one.
प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपके प्रवेश पत्र में किया गया है और उस माध्यम का स्पष्ट उल्लेख प्रश्न-साह-उत्तर (क्यूसीए) पुस्तिका के मुख्य पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिए। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में दिए गए उत्तर पर कोई अंक नहीं मिलेंगे।
- Word limit in questions, if specified, should be adhered to.
प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिए।
- Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be clearly struck off.
उत्तर पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसका अंश को स्पष्ट रूप से काट दिया जाना चाहिए।

Is student recommended for One-to-One mentoring?

Recommended

Strongly Recommended

EVALUATION INDICATORS

1. Contextual Competence
2. Content Competence
3. Language Competence
4. Introduction Competence
5. Structure - Presentation Competence
6. Conclusion Competence

Overall Macro Comments / feedback / suggestions on Answer Booklet:

1.

2.

3.

4.

5.

6.

All the Best

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इस प्रश्न में
कोई लिखना
नाहीं।
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1(a)

The principle of double effect is based on the idea that if a person's behaviour of conduct is intended to achieve a goal which is morally good, but must be bad side effect - acceptable. How far can aid moral decisions?

(10)

This principle of double effect highlights the conflict between deontological (Kant) & teleological (Bentham) approach to ethical decisions.

Taking actions morally good but bad side effect

① Means are as important as end as highlighted by Gandhi

(a) Non violence may lead to perpetuation of violence by other party but still stick to it.

② Actions are in our control, results are not

(a) I will not cheat even if it leads to my failure

③ Duty is important as a categorical imperative to perform (Kant)

(a) Duty of a civil servant to follow rules

But, sometimes bad side effect goes beyond ethical threshold?

① Ends are equally important if not more than means

(a) Following ahimsa perpetrating by studies apathy.

② Outcomes are the end goal, actions are useless if lead to undesirable outcomes (Bentham).

(a) Following rules for Adhva leading to death of beneficiaries of PDS.

③ Happiness & social welfare are of utmost importance (national interest)
(a) war for protecting security of people.

Thus, the principle is helpful but not sufficient or golden mean of Aristotle & medhwaraja of Buddha must be followed.

2(b) The Indian Republic chose Ashoka's lion capital...
In this background, discuss the ethical teachings that find resonance in Ashoka's life.

(10)

(b) Great King Ashoka represents so many qualities that we can learn from a replicate.

Ethical teachings from his life

- ① Following the path of 'Dhamma' & welfare of all
 - (a) No harm to animals & marginalised
- ② Displaying a 'growth mindset' and learn from mistakes
 - (a) Learn in correction after Kalinga war
- ③ Playing responsible role towards spreading peace in community
 - (a) Assigning Dhamamohamates for spreading peace.

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- ④ Respecting elders & men of wisdom
(Highly important in rising westernization
or growing number of elderly)
- ⑤ Protection of living beings & environment
- ⑥ Peace over war (Vandheiv kutumbham)
- ⑦ Relevant in current Russia-Ukraine war

However, there are limitations:

- ① Pragmatism & realism is important in
conduct sometimes
- ② India's relations with China.
- ③ Culture must be spread but must not
take form of neo-imperialism.

However, Ashoka's message of peace
& love continues to inspire present generations
and finds place in Part IV-A of
Indian Constitution.

2(a) How do values of compassion & tolerance assist in day to day functioning of civil servant? Explain using suitable examples.

(10)

Great Dalai Lama has said :

"If you want others to be happy, practice compassion. If you want yourself to be happy, practice compassion."

Thus, both compassion & tolerance play a crucial role in civil servant's role.

Role of Compassion in Civil Services

① Brings empathy for fellow beings and thus ensures inclusive policy.
(eg) providing ration free of cost & subsidised price.

② ensures public service & social welfare.

(eg) Kiran Bedi's reform in Tihar jail.

③ Help connect with fellow citizens.

(eg) IAS Divya Durrain learnt local language.

Role of tolerance in civil services

- ① ensures managing crisis situations & riots in non biased manner
- ② Ex) IAS officer managing national anthem amidst riot situation between two communities
- ③ ensures fair decision making
- ④ keeps connecting with all community's and increase acceptance for actions
- ⑤ Ex) Prashanth Nair known as collector B.O.

Thus both compassion & tolerance are needed and must be complemented with other values like love, objectivity and transparency Madhavi.

2(b) Transparency is necessary condition for accountability, but it does not automatically guarantee it. Under what conditions, transparency leads to accountability?

(10)

2(b) According to 2nd ARC, transparency and accountability are two key pillars in ensuring good governance

Transparency as necessary condition for accountability

- ① Transparency ensures information which forms base of raising questions to ensure accountability.
(by) RTI
- ② Ensures citizens right to know about public services to ensure duty of civil servants.
- ③ Brings attention of civil society to discrepancies and thus raises issue in public domain to invite action.

Limitation of Transparency ~~in~~ to ensure accountability

① If information provided is not adequately used

(a) Unawareness & lack of participation of citizens.

② Institutions are not responsive

(a) Delay & pendency in RTI requests (>40900)

③ Political & criminal nexus

(a) Bribes & corruption in bureaucracy

Conditions for Transparency to ensure accountability

→ Strengthen institutions

(a) CIC must be strengthened

→ Electoral reforms with clean politics

→ Increased political participation

(a) Social Audits

→ Political will

Sunlight is the best disinfectant but to ensure disinfection, adequate conditions must be there.

(10)

3(a).

"A great man is different from an eminent one in that he is ready to be servant of society"
- B.R. Ambedkar

In the given statement Dr. B.R. Ambedkar is highlighting that a person may be wealthy & ~~rich~~ (great) but if he isn't willing to serve society, he isn't eminent.

A great man who isn't eminent

① A wealthy person not using his wealth for benefit of society but self aggrandisement. (c) Nirav Modi

② A powerful person can misuse his position against social welfare. (c) Hitler's Nazi camps Holocaust.

③ Reputed person using reputation against society.

(c) Politician using communal speech

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However, a great man can be eminent
by adequately serving society :

① Wealth can be used for the welfare
of marginalised as per Gandhi's brotherhood
theory (eg) Tatas in Jamshedpur

② Power can be put to constructive
use for benefit of all

(eg) Abraham Lincoln abolishing slavery

③ Reputation can be used to influence
society positively

(eg) Birsa Bedi's inspiring speeches to
students & women.

Thus, eminence ~~greatness~~ is n't decided
based on what you have but how
you use what makes you great.

2(b) We may have different religions, different languages, different colored skins, but we all belong to one human race. - Kofi Annan.

(10)

3(b) In the given statement former secretary general of UN Kofi Annan beautifully summarizes Indian spirit of Vandheva Kutumbham.

Despite of so many differences, we are all one — this is the fundamental message.

Diversity in human race

① Multiple languages (Merely in India there are 1625 dialects)

② Multiple religions with different doctrines like Islam, Hinduism etc.

③ Different colors — Blacks, whites etc.

This diversity often leads to conflict & issues like regionalism (Uthelistan),

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Communism (France) and racism (USA -
Black Rights movement -

But, we are inherently one

① Scientifically & biologically similar
anatomy

② All religious doctrine give similar
message (eg) Koranic Buddhism &
Rehem of Islam.

③ All follow some international norms (COOHK)

④ Common problems threaten all of us
(eg) Climate change, terrorism etc

Thus, there is diversity but we
all all inherently one and thus
multiculturalism (Michel Sandlets) and
Indian spirit of "Sabka Sabhi, Sabka Vikas"
should be the way forward.

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कृपया इस स्थान में प्रश्न संख्या को अतिरिक्त कुछ न लिखें।

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3(c) The aim of education is the knowledge, not of facts, but of values. - William Ralph Inge (10)

3(c) According to child rights activists Malala Yousafzai - one book, one pen, one child & one teacher can change the world.

This highlights the importance of education in our lives. But as Ralph is suggesting education doesn't imply facts & rote learning but purpose is to build ethics.

Education not facts

① Merely facts does not bring ethics & knowledge can be misused

(eg) Osama Bin Laden was an engineer.

② Rote learning breeds unhealthy competition & stress for children in absence of ethics
(3) suicides - IIT

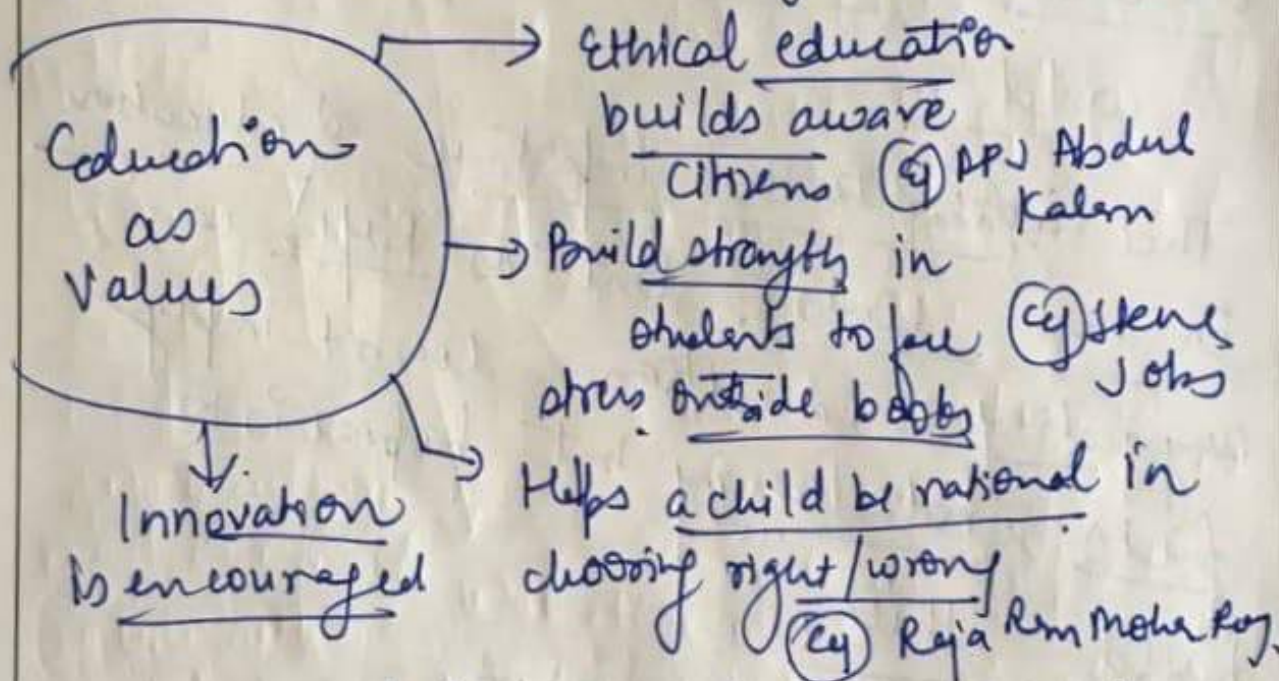
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③ Facts can be manipulated and in absence of values child may not be able to distinguish right from wrong.

④ Education in Nazi Germany

⑤ Facts based knowledge builds creativity



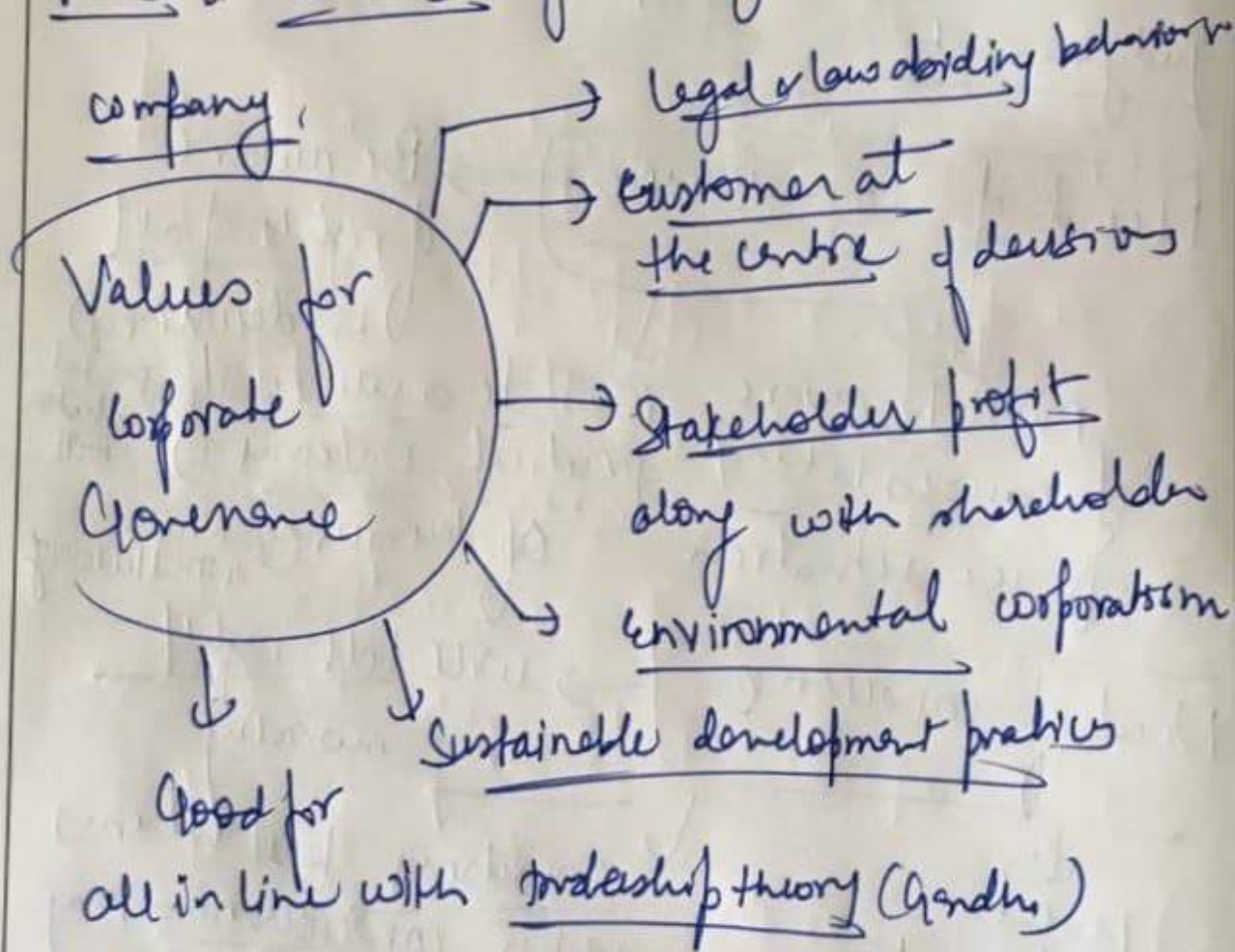
However, facts are also important to actually put them for benefit of society through values.

So, Education is the most powerful weapon to change the world and it must be a balance of facts & values.

4(a)

Which values play a central role in ensuring ethical corporate governance?

Ethical corporate governance
implies being able to have set of norms
rules or culture guided by values in



Thus, commerce must go with
morality as seen in working of companies like
Infosys.

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नहीं लिखना
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4(b) Toxic work environment & onerous work are social problems. What are ethical issues to be considering while formulating policies.

(10)

4(b) In recent times with changing forms of work and increasing competition, toxic work environment is becoming a major challenge for policy makers.

Poisoning ethical issues in work environment

① Conflict over moonlighting with employees having right to work & employer having right to privacy.

② Hustle culture at workplaces creating long work hours & over burden.

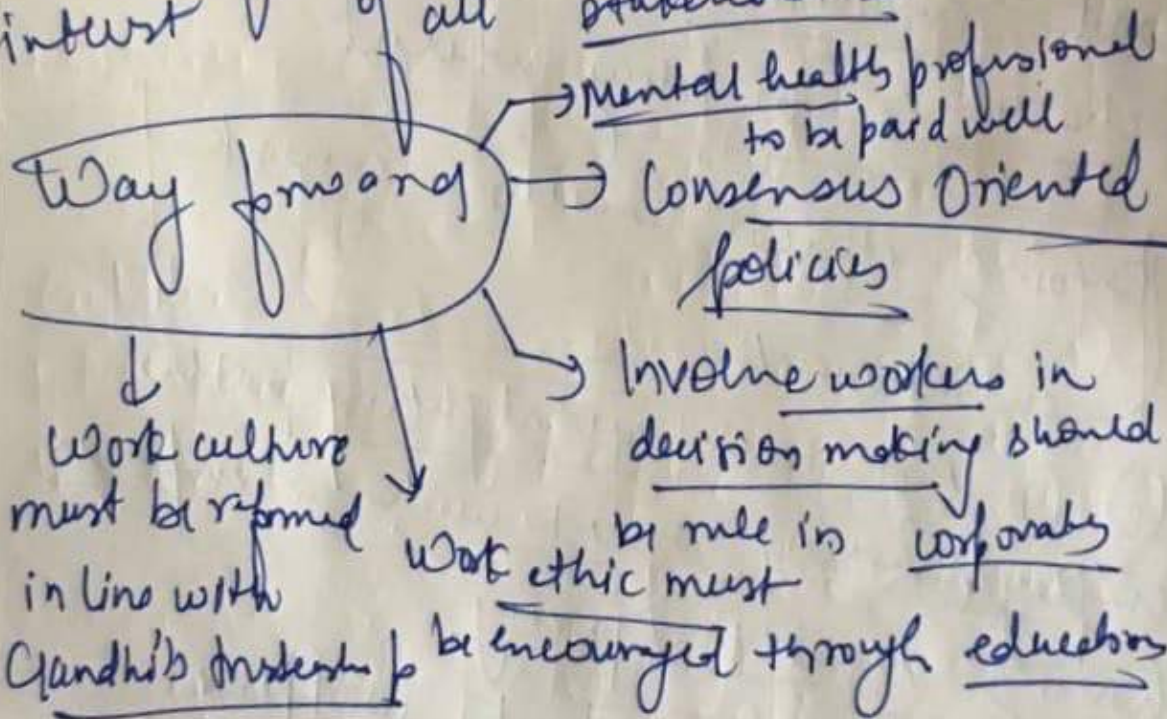
③ Quiet Quitting by employees not doing their work whole heartedly but just bare minimum.

④ Quiet firing culture in which

employees are making work conditions unfavourable

(5) Trends of mass lay off, gig work economy & work from home

(6) Rising mental health issues and other issues here, government has to keep in mind interest of all stakeholders



Thus, work culture should be based on positive interest of all as highlighted by Simon Sinek.

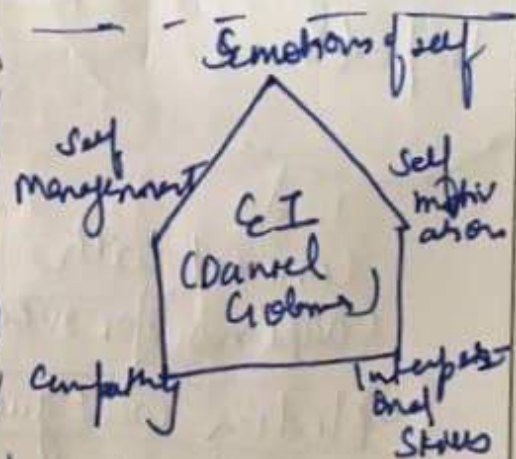
5(a) For leaders having emotional intelligence is important but... cultivating cultural intelligence also important. Draw with illustrations.

Emotional intelligence refers to ability to be aware of emotions of self while managing them as well dealing with maintaining interpersonal relationships
- Daniel Goleman

Emotional Intelligence (EI) necessary for leaders

① Helps control self emotions of anger & fear & keep calm

(cy) in crisis situation like George Bush during 9/11



② Keep them motivated despite criticisms
(cy) Satish Shawan's demeanor.

③ Ensure compassionate & empathetic attitude toward others (cy) Kannan Gopinathan during Kerala floods

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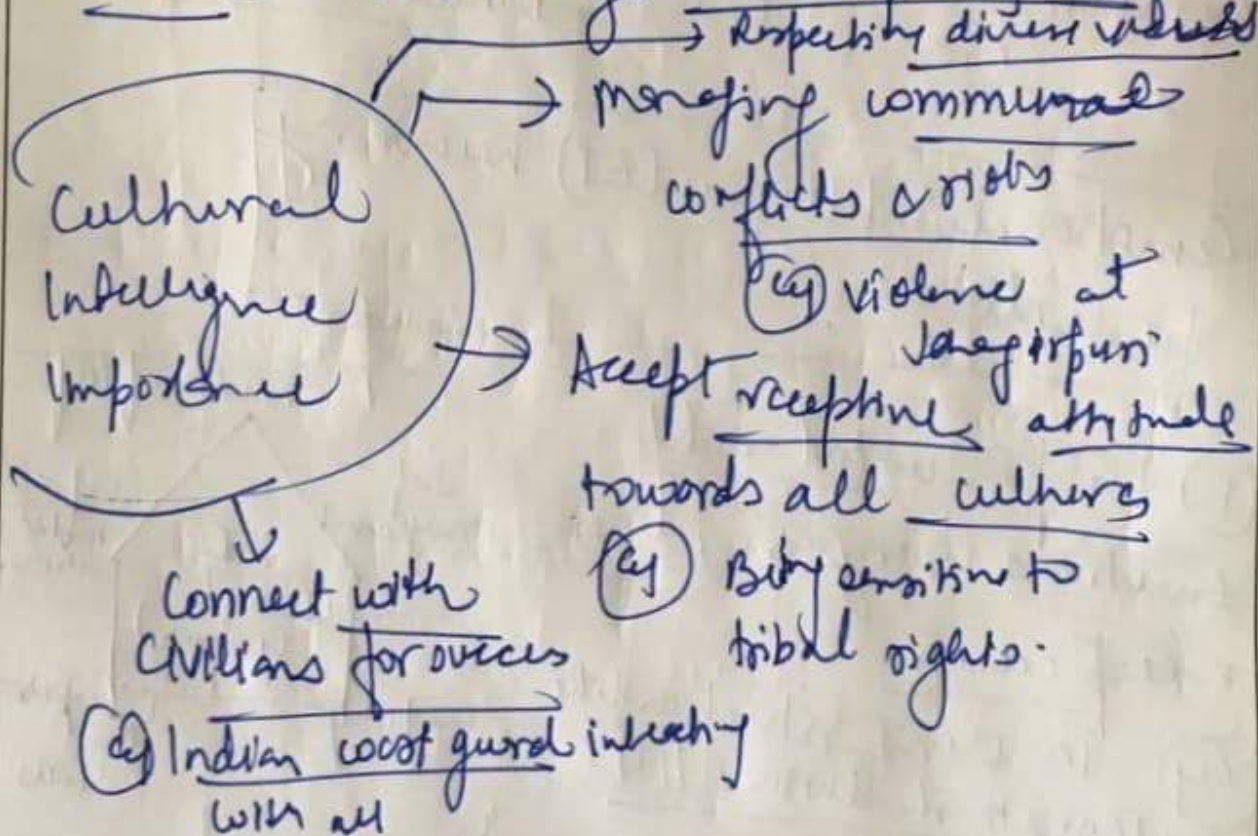
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④ Help connect with common people for success of government initiatives

④ Lunch with collector initiative

However, cultural intelligence i.e. intelligence to be aware of various cultural identities or manage them equally useful



Thus an attitude of "Sarva dharme sambhava" along with 'Isthithiprayna' are necessary for leaders today.

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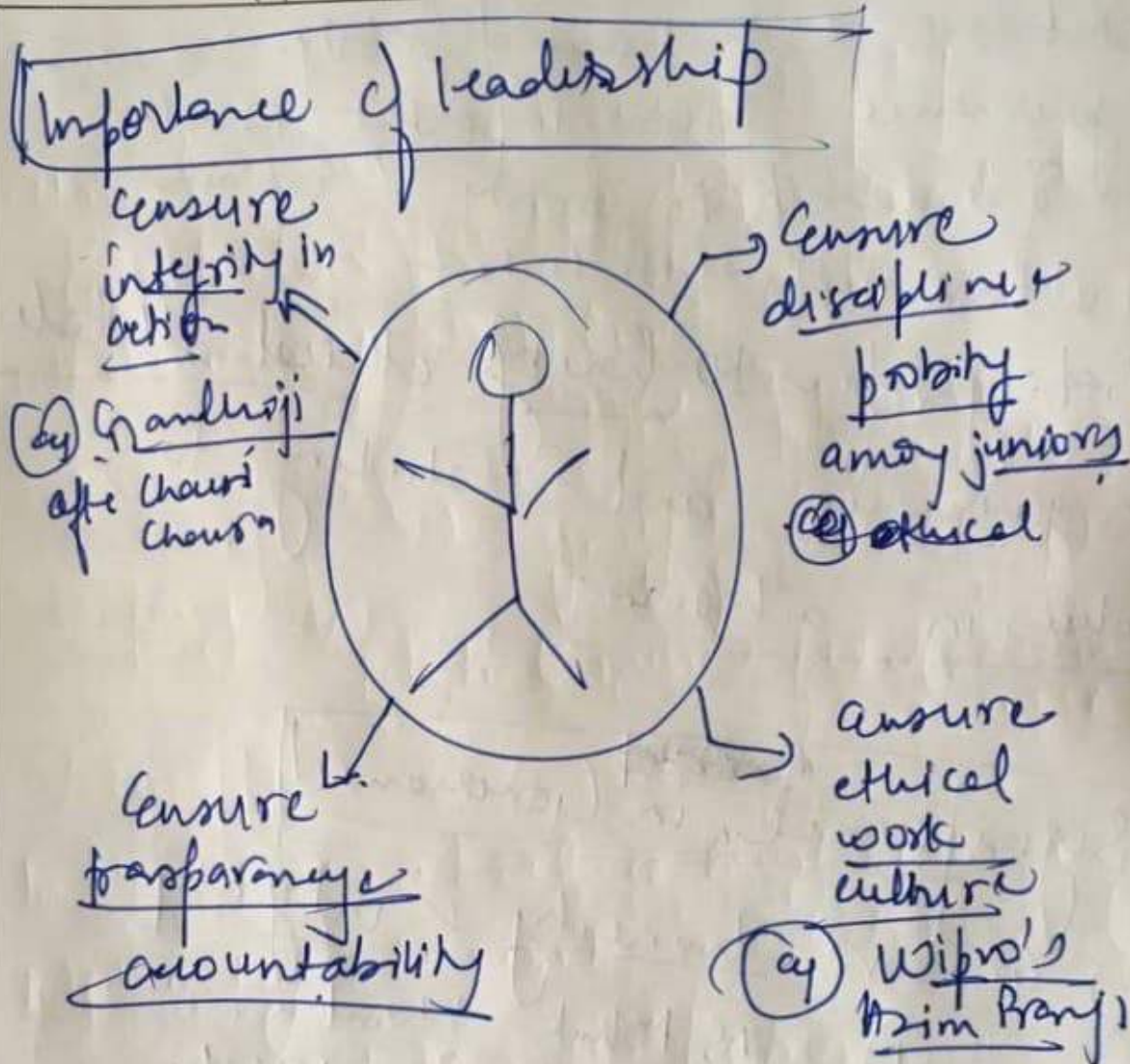
5(b) What is the significance of probity in governance? How important is role of leadership in probity? Explain with suitable illustration.

5(b) Probity refers to having ethical attitude in governance and sticking to values in actions.

Significance in Governance

- ① ensure honesty & integrity
(ex) IAS Ashok Khemka.
- ② ensure upholding public interest
(ex) CM Vinod Rao - 24/5/2020
- ③ keeping duty as the utmost value
(ex) IAS Durga Shekhi, key role in refugee
- ④ ensuring ethical conduct across department
(ex) Debona Labona initiative in sector.





Thus, leadership is an essential condition.

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उम्मीदवारों को इस दृष्टिकोण में नहीं लिखना चाहिए
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6(a)

Analyse the role of moral attitude & perception in response to marital rape. ^{explan} ^{ethical.} ^{moral rape}
considerations in criminality ^{attitude}
Moral attitude refers to ~~role~~ of an individual towards a morally controversial aspect in a society.

(10)

Role in shaping perception & response

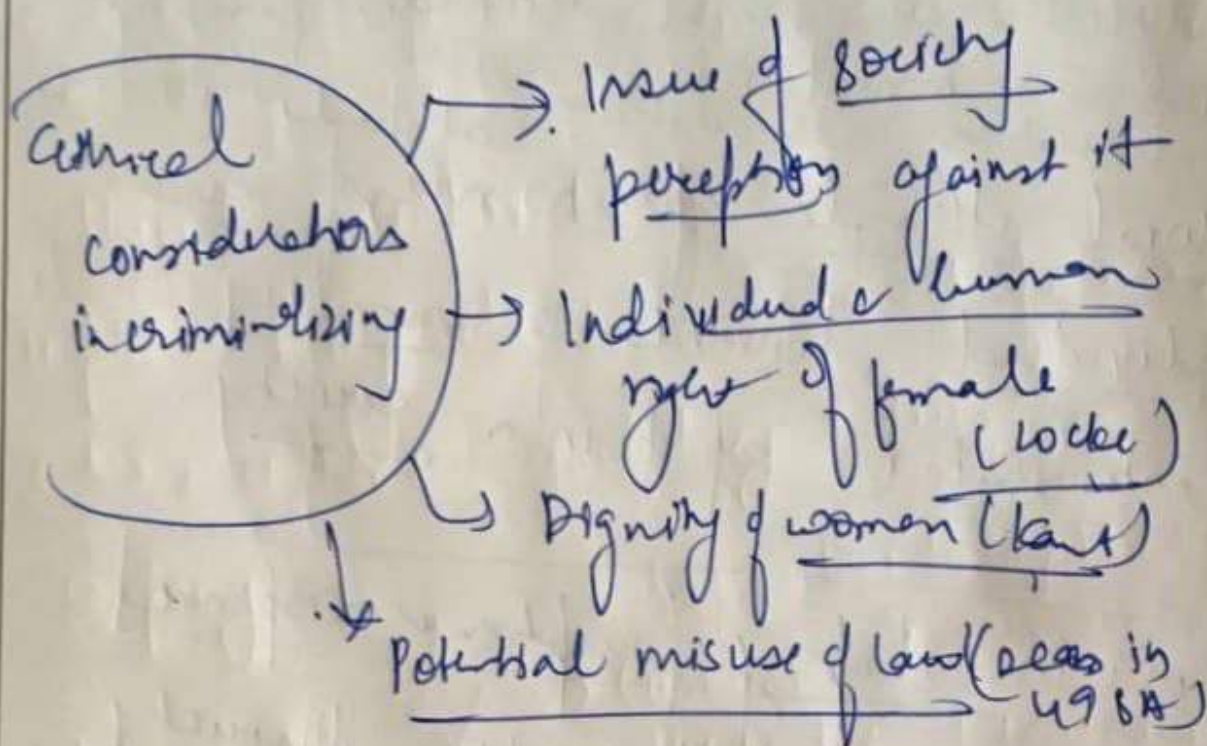
① Shaping ~~role~~ perception of society

eg) Society against marital rape
since violates marriage institution.

② Women's attitude against marital rape
pushes them to raise the issue

③ Many women consider marital rape
right due to upbringing.

④ Man's moral attitude is also that
he has conjugal rights & doesn't need consent.



In this case, a ~~balance~~ must be there.
Not making a law isn't a solution and
misuse isn't be a justification.

Ms. Hughes

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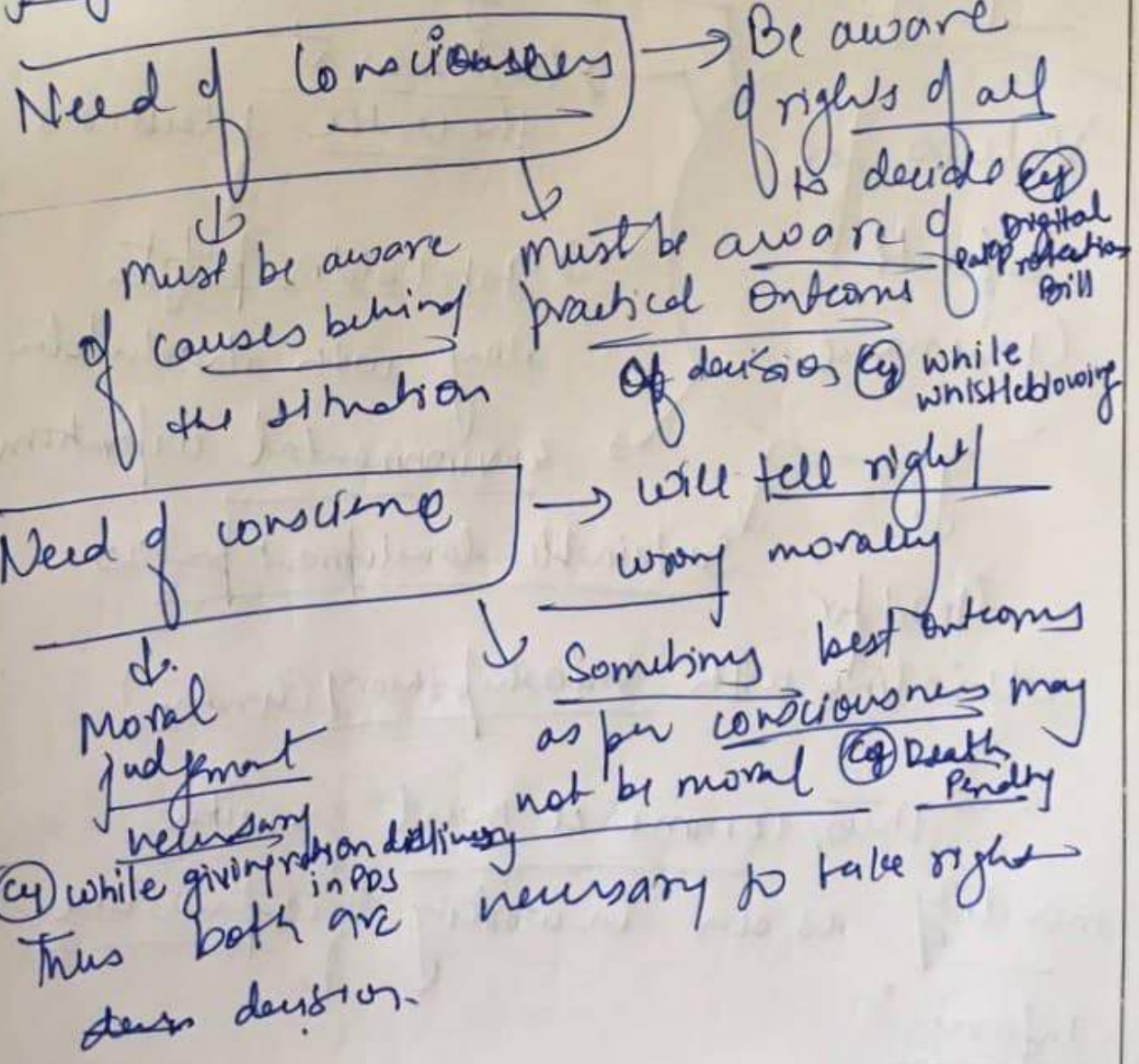
6(b)

Analyze the role of consciousness, along with conscience to make suitable decisions. explain with suitable examples.

(10)

6(b)

Consciousness is being aware of external reality to decide ethically, conscience on other hand implies internal moral judgement.





- (b) नैतिक निर्णय के लिए चेतना के अलावा विवेक का होना भी आवश्यक है। उपयुक्त उदाहरणों सहित व्याख्या कीजिए।

Apart from consciousness, one needs to possess conscience in order to make ethical decisions. Explain with suitable examples. (Answer in 150 words)

10

खण्ड-B (Section-B)

निम्नलिखित प्रश्नों में, प्रस्तुत मामले का ध्यानपूर्वक अध्ययन कीजिए और फिर इसके बाद आने वाले प्रश्नों का उत्तर दीजिए (लगभग 250 शब्दों में):

7. भले ही LGBTQIA+ युगल एक साथ रहते हों लेकिन कानूनी तौर पर वे एक प्रतिकूल स्थिति में हैं। उन्हें वे सारे अधिकार प्राप्त नहीं हैं जो विवाहित जोड़ों को प्राप्त हैं। उदाहरण के लिए- LGBTQIA+ युगल, बच्चों को गोद नहीं ले सकते या सरोगेसी से बच्चा पैदा नहीं कर सकते हैं, उनके पास विरासत, भरण-पोषण और कर लाभ के स्वतः मिलने वाले अधिकार नहीं हैं तथा अपने साथी के निधन के बाद, उन्हें पेंशन या मुआवजे जैसे लाभ नहीं मिल सकते हैं। इससे भी बड़ी बात यह कि विवाह एक सामाजिक संस्था है जो कानून द्वारा निर्मित और विस्तृत रूप से विनियमित है, ऐसे में सामाजिक स्वीकृति के बिना, समलैंगिक युगल एक साथ जीवन जीने के लिए संघर्ष करते हैं।

समलैंगिक विवाहों को कानूनी मान्यता देने के लिए हाल के वर्षों में न्यायालयों में कई याचिकाएं दायर की गई हैं। लैंगिक अधिकार प्रचारकों के अनुसार, समलैंगिकता को अपराध की श्रेणी से बाहर करने के बाद समलैंगिक विवाह को मान्यता देना अगला तार्किक कदम होना चाहिए।

हालांकि, दूसरा दृष्टिकोण यह है कि न्यायिक व्याख्या विवाह की अवधारणा को अस्त-व्यस्त या कमजोर न कर दे। यह तर्क दिया जाता है कि सरकार के लिए बीच का रास्ता यह हो सकता है कि वह समलैंगिक युगल की दलीलों पर गौर करने और कोई रास्ता सुझाने के लिए किसी पैनल का गठन करे।

एक जागरूक व्यक्ति के रूप में, जो इस मुद्दे के विभिन्न आयामों को समझता है, निम्नलिखित का उत्तर दीजिए:

- इस प्रकरण में शामिल नैतिक मुद्दों पर चर्चा कीजिए।
- क्या आपको लगता है कि भारत में समलैंगिक विवाह को राज्य द्वारा मान्यता दी जानी चाहिए?
- आलोचनात्मक परीक्षण कीजिए कि क्या कानून सामाजिक परिवर्तन लाने में प्रभावी हो सकता है।

Even if the LGBTQIA+ couples live together, legally, they are on a slippery slope. They do not enjoy the rights that married couples do. For example, the LGBTQIA+ couples cannot adopt children or have a child by surrogacy, they do not have automatic rights to inheritance, maintenance and tax benefits, and after a partner passes away, they cannot avail benefits like pension or compensation. Most of all, since marriage is a social institution that is created by and highly regulated by law, without this social sanction, same-sex couples struggle to make a life together.

A number of petitions have been filed in recent years in courts for the legal recognition of same-sex marriages. Gender rights campaigners believe that recognizing same-sex marriages is the next logical step after the decriminalization of homosexuality.

However, the other point of view is that the concept of marriage ought not to be disturbed or diluted by judicial interpretation. It is argued that a middle path could be for the government to set up a panel to look into the pleas of same sex couples and recommend a way out.

As an aware individual, who understands various dimensions of this issue, answer the following:

- Discuss the ethical issues involved in the case.
- Do you think same-sex marriage should be recognised by the State in India?
- Critically examine whether law can be effective in bringing about social change. (Answer in 250 words)

20



8. लॉयड एक सच्चा और ईमानदार अधिकारी है। वह एक ऐसे राज्य में पुलिस अधीक्षक के रूप में कार्यरत है, जो गैंग कल्चर और अपराधिक गतिविधियों के लिए कुख्यात है। उसके बेदाग ट्रैक रिकॉर्ड के आधार पर, उसे चार महीने पहले राज्य की राजधानी में स्थानांतरित कर दिया गया था। इससे उसकी पत्नी और बेटी भी खुश हैं क्योंकि उनकी पिछली सभी पोस्टिंग की तुलना में राजधानी अपेक्षाकृत सुरक्षित है।

हाल ही में, एक अपराधी जिस पर मुकदमा चल रहा था और उस पर कई गंभीर मामलों के आरोप थे, की अदालत ले जाते समय कुछ लोगों ने राजधानी में हत्या कर दी।

पुलिस हिरासत में अपराधियों की मौत के मामले में राज्य पुलिस का रिकॉर्ड खराब होने के कारण कई मानवाधिकार संगठन इस मामले की निष्पक्ष जांच की मांग कर रहे हैं। उन्होंने इस मामले में अदालतों का दरवाजा खटखटाया है और बाद में इसकी जांच-पड़ताल के लिए राज्य सरकार द्वारा एक विशेष जांच दल (SIT) का गठन किया गया है।

चूंकि इस घटना के दौरान अपराधी को ले जाने वाले पुलिस अधिकारी उस पुलिस स्टेशन से हैं जो लॉयड के अधिकार क्षेत्र में आता है, इसलिए उसे सभी विवरणों के साथ SIT के सामने पेश होना होगा। जांच के दौरान लॉयड को ऐसे विवरण मिले, जो स्पष्ट रूप से एक प्रमुख राजनेता और अपराधी के बीच सांठगांठ को प्रदर्शित करते हैं। उसने एक रिपोर्ट तैयार की और इसे SIT के साथ साझा करने की योजना बना रहा है। उसके निष्कर्षों के आधार पर, संबंधित अपराधी और राजनेता की सांठगांठ उजागर होगी तथा राजनेता पर भी आरोप लग सकते हैं।

लॉयड के वरिष्ठ अधिकारियों ने उससे रिपोर्ट के निष्कर्षों के बारे में पूछा और रिपोर्ट से राजनेता को प्रभावित करने वाली जानकारी को हटाने की सलाह दी। लॉयड ने बताया कि रिपोर्ट में उल्लिखित राजनेता सार्वजनिक जीवन में एक बहुत ही प्रमुख व्यक्ति है और राज्य के सभी प्रमुख राजनीतिक दलों के साथ उसके संबंध भी अच्छे हैं। लॉयड के वरिष्ठ अधिकारियों ने उसे समझाते हुए कहा कि यदि वह उस राजनेता का नाम हटा देगा तो वह सत्ता में बैठे राजनेता का चहेता बन सकता है। इसके अलावा, उसे राजधानी में तैनात रहने में भी मदद मिलेगी, जिससे उनकी पत्नी और बेटी की सुरक्षा सुनिश्चित होगी।

(a) इस स्थिति से निपटने के लिए लॉयड के पास क्या विकल्प उपलब्ध हैं?

(b) प्रत्येक विकल्प का आलोचनात्मक मूल्यांकन कीजिए और लॉयड द्वारा अपनाने योग्य सबसे उपयुक्त विकल्प की पहचान कीजिए।

(c) पुलिस हिरासत में होने वाली मौतों को रोकने के लिए आप क्या उपाय सुझाएंगे?

Lloyd is an honest and upright officer working as the Superintendent of Police in a state, which is notorious for gang culture and criminal activities. Based on his impeccable track record, he was transferred to the state capital four months ago. His wife and daughter are also happy as the capital city is comparatively safer compared to all his previous postings. Recently, a criminal who was under trial and facing charges in a number of serious cases, was killed by some people in the capital city while he was being taken to the court.

Due to the poor record of the state police in terms of death of criminals in police custody, various human rights organizations are demanding a fair enquiry in the case. They have approached the courts in this matter and subsequently a Special Investigation Team (SIT) has been formed by the state government to look into this issue.

Since the police officers escorting the criminal during this incident are from the police station that comes under Lloyd's jurisdiction, he will be required to depose before the SIT with all the details. While investigating, he came across details, which clearly establish a nexus between a prominent politician and the criminal. He prepared a report and was planning to share it with the SIT. On the basis of his findings, the nexus of the concerned criminal with the politician would be exposed and the politician may also face charges.

Lloyd's senior asks him about the findings of the report and advises him to drop the information implicating the politician from the report. He informs that the politician mentioned in the report is a very prominent figure in public life, and shares good relations with all the major political parties in the state. His senior further informs that this will bring



him in the good books of those in positions of power. Further, this will also help him remain posted in the capital city, which ensures the safety of his wife and daughter.

- (a) What are the options available with Lloyd to deal with the situation?
- (b) Critically evaluate each of the options and identify the most appropriate one for Lloyd to adopt.
- (c) What measures would you suggest to prevent deaths in police custody? (Answer in 250 words) 20

9. राज, बेहद गरीब परिवार से है और आर्थिक तंगी के कारण उसे अपनी उच्चतर शिक्षा भी ठीक से नहीं हो पाई। हालांकि, वह मेहनती था और उसने अपने परिवार का समर्थन करने के लिए कॉलेज के दिनों में ही कमाई शुरू कर दी थी।

उसने अपना करियर, ग्राहक सहायता विभाग में बनाया तथा उसकी ईमानदारी और कड़ी मेहनत के कारण उसे पदोन्नत भी किया गया। हाल ही में, उसे एक बेहद नामी एड-टेक कंपनी से नौकरी का ऑफर मिला। उसने इस ऑफर को सहर्ष स्वीकार कर लिया, क्योंकि यह कंपनी उसके वेतन में अच्छी वृद्धि के साथ-साथ टीम लीड पद पर पदोन्नति ऑफर कर रही थी।

राज इस नई नौकरी से बहुत खुश था और उसे लगा कि उसकी कई वर्षों की मेहनत आखिरकार सफल हो गई है। उसकी नई नौकरी में वेतन में उल्लेखनीय वृद्धि से उसके लिए उसकी छोटी बहन को पढ़ाना आसान हो जाएगा। हालांकि, कंपनी में ज्वाइन करने के कुछ महीनों के भीतर ही राज को एहसास हुआ कि कंपनी की व्यावसायिक प्रथाओं में कुछ गड़बड़ी है। उसकी ग्राहक सहायता टीम को प्रायः गरीब छात्रों के माता-पिता के फोन आते रहते थे जिन्होंने शिकायत की थी कि कंपनी उन्हें विभिन्न महंगे पाठ्यक्रमों के लिए ऋण या वित्त-पोषण विकल्पों पर गुमराह कर रही है।

कुछ विवरणों को जानने के बाद उसे एहसास हुआ कि उसकी कंपनी की सेल्स टीम गरीब माता-पिता को अपने बच्चों हेतु पाठ्यक्रम खरीदने के लिए लुभाने में कदाचार का सहारा लेती थी। राजू ने इसकी जानकारी अपने विभाग के प्रमुख को दी लेकिन विभागाध्यक्ष को इसकी कोई चिंता नहीं थी। उसके कुछ सहकर्मियों ने उसे बताया कि सेल्स के लक्ष्य को हासिल करने के लिए एड-टेक उद्योग में यह एक आम प्रणाली है। इसके अलावा, उसे यह भी बताया गया कि हाल ही में स्टार्ट-अप्स में फंडिंग की कमी के कारण कंपनी पर मुनाफा दिखाने का अधिक दबाव है, अन्यथा बड़े पैमाने पर छंटनी होगी।

- (a) इस प्रकरण से जुड़े नैतिक मुद्दों पर चर्चा कीजिए।
- (b) उपर्युक्त परिस्थितियों में, राज के पास क्या विकल्प उपलब्ध हैं?
- (c) इनमें से प्रत्येक विकल्प का आलोचनात्मक मूल्यांकन कीजिए।
- (d) राज को कौन-सी कार्रवाई अपनानी चाहिए? वैध कारणों के माध्यम से पुष्टि कीजिए।

Raj comes from a very poor family and due to financial constraints, he had to compromise on his higher education. But, he was hard-working and started earning during his college days to support his family.

He made his career in the customer support department and due to his integrity and hard work, he was promoted. Recently, he got a job offer from a very prominent ed-tech company. He happily accepted the offer, as the company was offering a significant salary hike as well as promotion to a Team Lead position.

Raj was really happy with this new job and felt that his hard work of many years had finally paid off. The significant salary jump in his new job would also help him sponsor the education of his younger sister. But, within a few months of joining, Raj realized that something was wrong with the business practices of the company. His customer support team frequently received calls from parents of poor students who complained about the company misleading them on loans or financing options for the various expensive courses.



After going into some details, he realized that the sales team of his company was indulging in malpractices to lure poor parents to buy courses for their children. He informed this to the head of his department but the head did not seem concerned. Some of his colleagues informed him that this is a normal practice in the ed-tech industry to achieve sales targets. Further, he was also informed that due to the recent funding crunch in start-ups, the company is under severe pressure to show profits, else there will be mass layoffs.

- Identify the ethical issues associated with the case above.
- Under the given conditions, what are the options available to Raj?
- Critically evaluate each of these options.
- What course of action should Raj adopt? Justify with valid reasons. (Answer in 250 words)

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10. नगर निगम प्रमुख के रूप में, आपको एक चुनौतीपूर्ण स्थिति का सामना करना पड़ रहा है जिसमें संबंधित नागरिकों के दो समूहों ने आपसे संपर्क किया है। पहला समूह शहर में आवारा कुत्तों के खतरे के बारे में अपनी निराशा एवं चिंता व्यक्त कर रहा है और दूसरा समूह, इन बेजुबान जानवरों के प्रति करुणा व मानवीय व्यवहार को प्रोत्साहित करने की दिशा में कदम उठाने का आग्रह कर रहा है।

पहली याचिका में आवारा कुत्तों द्वारा समाज के सुभेद्य वर्ग, विशेषरूप से बच्चों पर हमला करने या उन्हें जान से मारने की बढ़ती घटनाओं पर प्रकाश डाला गया है। उनका कहना है कि यह स्थिति कुत्तों की अपर्याप्त नसबंदी और टीकाकरण के कारण हुई है। वे सड़क के कुत्तों को तत्काल हटाने और उन्हें अन्यत्र भेजने की मांग कर रहे हैं।

हालांकि, दूसरी याचिका में यह कहा गया है कि इस समस्या का मूल कारण अप्रभावी पशु स्वास्थ्य देखभाल और नियंत्रण, अवैध प्रजनन केंद्र, पालतू जानवरों के मालिकों द्वारा उन्हें सड़कों पर छोड़ देना है। उनका तर्क है कि इस स्थिति के लिए जिम्मेदार लोगों को सजा मिलनी चाहिए, जानवरों को नहीं।

इसके अतिरिक्त, भारत में ऐसे कानून हैं जिसके तहत सड़कों से कुत्ते को हटाना गैर-कानूनी है। इसका मतलब यह है कि यदि कोई कुत्ता सड़क पर रहता है, तो गोद लिए जाने तक सड़क पर रहना उसका "अधिकार" है। जानवरों के जीवन के अधिकार को मानव सुरक्षा संबंधी चिंताओं के साथ संतुलित करना एक कठिन काम सिद्ध हो रहा है।

- इस प्रकरण में शामिल नैतिक दुविधाएं कौन-सी हैं?
- एक याचिका को दूसरे पर तरजीह देने के निहितार्थों का मूल्यांकन कीजिए।
- कौन-सी कार्रवाई से इस स्थिति का तात्कालिक और दीर्घावधि समाधान होगा?

As the Head of the Municipal Corporation, you are faced with a challenging situation wherein two groups of concerned citizens have approached you. One, expressing their frustrations and concerns regarding the menace caused by street dogs in the city and other, taking steps towards encouraging compassion and humane treatment to these silent beings. The first plea highlights the rising incidents of stray dogs attacking or killing the vulnerable members of society especially children. They point to inadequate sterilisation and vaccination of dogs as exacerbating the situation. They demand the immediate removal of street dogs and their relocation elsewhere.

The second plea however points to ineffective animal healthcare and control, illegal breeding centres, pet owners abandoning their pets on the streets as root of the problem. They argue that the system or the people responsible for the situation should be punished, not the animals.

Furthermore, India has laws in place that make it illegal to remove a dog from the streets. This means that once a dog is on the streets, it has a "right" to stay there unless adopted. Balancing the animals' right to life with human safety concerns is proving to be a difficult task.



- (a) What are the ethical dilemmas involved in the case?
- (b) Evaluate the implications of favouring one plea over the other.
- (c) What course of action would resolve the situation in the immediate as well as long term? (Answer in 250 words)

11.

आप युवा ईमानदार व्यक्ति हैं और जिले के भ्रष्टाचार निरोधक ब्यूरो में आपकी नई नियुक्ति हुई है। ब्यूरो में शामिल होने के बाद, आपके कार्यालय को एक गुमनाम व्यक्ति से सूचना मिली कि शहर के नगर निगम में काम करने वाले एक इंजीनियर ने अपनी आय के ज्ञात स्रोतों से कहीं अधिक संपत्ति अर्जित की है और वह भ्रष्ट गतिविधियों में शामिल है। चूंकि कानून में यह स्पष्ट है कि गुमनाम शिकायतों पर कार्रवाई नहीं की जा सकती, इसलिए आप शिकायत को नजरअंदाज कर देते हैं। हालांकि, अगले कुछ हफ्तों में आपको संबंधित इंजीनियर के खिलाफ कुछ और गुमनाम शिकायतें मिलीं। आप उस इंजीनियर के खिलाफ पुछताछ शुरू करते हैं और यह पाते हैं कि वह वास्तव में एक बहुत ही भ्रष्ट अधिकारी है। कुछ समय बाद, आप उसके कार्यालय और घर पर छापेमारी की योजना बनाते हैं, किंतु आपको आज तक उसके खिलाफ निर्धारित प्रारूप में कोई आधिकारिक शिकायत नहीं मिली है।

छापेमारी के दौरान आपको जो चीजें बरामद हुईं वे आपके और आपके स्टाफ के लिए चौंकाने वाली हैं। आपको न केवल इंजीनियर की क्षमता से कहीं अधिक मात्रा में बेहिसाब धन-दौलत मिली बल्कि सोना, विदेश यात्रा के टिकट, पांच सितारा होटलों में आरक्षण तथा प्रभावशाली राजनेताओं तथा जिले में पहले नियुक्त और वर्तमान में नियुक्त नौकरशाहों के खिलाफ पुछता सवूत मिले।

हालांकि, छापेमारी के तुरंत बाद, आपको अपने वरिष्ठ अधिकारियों से आपके दीर्घकालिक करियर और प्रियजनों की सुरक्षा के हित में जांच छोड़ने के लिए धमकी भरे संदेश प्राप्त होने लगते हैं। आपके वरिष्ठ अधिकारी आप पर आरोप लगाते हैं कि आपने छापेमारी के लिए निर्धारित नियमों का पालन नहीं किया था और यदि यह मामला अदालत तक पहुंच गया, तो प्रक्रियात्मक खामियों के कारण यह ज्यादा दिन तक नहीं चलेगा।

चूंकि, आप एक ईमानदार अधिकारी हैं इसलिए आप इन चेतावनियों को अनदेखा करते हैं और अपनी जांच जारी रखते हैं। हालांकि, जल्द ही आपको नियमों का उल्लंघन करने के आधार पर प्रशासनिक अवकाश पर भेज दिया जाता है। आपको यह भी पता चलता है कि आपके कुछ जूनियर्स ने आपके खिलाफ भ्रष्टाचार में शामिल होने की शिकायत दर्ज कराई है। उन्होंने यह भी शिकायत की है कि आपने उन्हें जांच को रोकने के लिए न केवल संबंधित इंजीनियर बल्कि उन राजनेताओं और नौकरशाहों से भी पैसे वसूलने का निर्देश दिया, जिनके खिलाफ आपने सवूत इकट्ठे किए थे।

उपर्युक्त परिदृश्य के आधार पर निम्नलिखित का उत्तर दीजिए:

- (a) इस प्रकरण में शामिल विभिन्न हितधारकों एवं मुद्दों की पहचान कीजिए।
- (b) प्रदत्त स्थिति में आपके पास क्या विकल्प उपलब्ध हैं?
- (c) इनमें से प्रत्येक विकल्प के गुण और दोषों का विश्लेषण कीजिए।
- (d) औचित्य सिद्ध करते हुए अपनी कार्रवाई पर चर्चा कीजिए।

You are young upright person who has been newly appointed in the Anti-Corruption Bureau of your district. After joining, your office receives a tip-off from an anonymous person that an engineer working with the Municipal Corporation of the city has amassed wealth much beyond his known sources of income and is hand in gloves in corrupt activities. Because the law is clear that anonymous complaints cannot be acted upon, you ignore the complaint. But in the next few weeks, you receive a few more anonymous complaints against the concerned engineer. You begin to make enquiries against the engineer and find that he is indeed a very corrupt officer. Some time later, you make up your mind to conduct raids on his office and house, even though you have not received any official complaint in the prescribed format against him till date.

What you unearth during the raids is shocking for you and your staff. You find not only vast amounts of unaccounted currency, much beyond the means of the engineer, but also gold, travel tickets to visits made abroad, reservations in five-star hotels, and a whole bunch of clinching evidence against influential politicians and bureaucrats appointed in the past as well as present ones in the district.

However, soon after conducting the raid, you start receiving subtle messages from your superiors to drop the investigation in the interest of your own long-term career and the safety and security of your loved ones. They also point out that you had not followed the rules stipulated for conducting the raid, and if the matter were to reach the courts, it would be disposed off in no time due to procedural lapses on your part.

Since, you are an upright officer, you ignore these warnings and continue with your investigation. However, soon you are put on administrative leave on the ground of flouting the rules. You also come to know that a few of your juniors have filed a complaint against you for being involved in corruption. They have also complained that you instructed them to extort money from not only the concerned engineer but also the politicians and bureaucrats against whom you unearthed evidence, to put a halt to the investigation.

Based on the above scenario, answer the following:

- Identify the various stakeholders and the issues involved in the case.
- What options do you have in the given situation?
- Analyse the merits and demerits of each of these options.
- Discuss your course of action, with proper justification. (Answer in 250 words) 20

12. आपको एक राज्य में मुख्य सचिव के पद पर नियुक्त किया गया है। हाल ही में, आपके राज्य के दो लोक सेवकों से जुड़ा एक जटिल मुद्दा सामने आया है। दोनों अधिकारी जो अपनी-अपनी भूमिकाओं में उत्कृष्टता के लिए जाने जाते हैं, सोशल मीडिया पर एक गंभीर सार्वजनिक झगड़े में उलझ गए हैं।

अधिकारी A के द्वारा सोशल मीडिया पर कई इमेज और वीडियो को पोस्ट करने के बाद यह विवाद शुरू हुआ, जिसका अंतर्निहित अर्थ यह था कि अधिकारी B, पोस्टिंग और पदोन्नति में अनुचित लाभ प्राप्त करने के लिए व्यक्तिगत संबंधों एवं नेटवर्किंग का इस्तेमाल कर रही है। हालांकि, यह कार्रवाई अप्रमाणित है लेकिन इसने अफवाहों का तूफान खड़ा कर दिया है, जिससे अधिकारी B की प्रतिष्ठा को काफी क्षति पहुंची।

अनुक्रिया स्वरूप अधिकारी B ने सोशल मीडिया पर ही अपना बचाव किया तथा अधिकारी A पर अनैतिक प्रथाओं को अपनाने और गोपनीयता के उल्लंघन का आरोप लगाया। वह अपने आंतरिक विभागीय मुद्दों का खुलासा करके एक कदम आगे बढ़ गईं, जिसमें अधिकारी A कथित तौर पर शामिल था। इन आरोपों ने न केवल संघर्ष को बढ़ाया बल्कि जनता के सामने संवेदनशील जानकारी भी उजागर कर दी।

अधिकारी A के सोशल मीडिया पोस्ट को एक स्थानीय समाचार आउटलेट ने प्रमुखता से उठाया एवं उसे प्रचारित किया, जिससे स्थिति और भी बिगड़ गई। यह मुद्दा अब राज्य प्रशासन के दायरे से बाहर चला गया है, जिससे सार्वजनिक अटकलें और मीडिया जांच तेज हो गई है।

ये सभी घटनाएं सार्वजनिक मंच पर सामने आईं, इससे लोक सेवाओं की छवि खराब हुई है और राज्य प्रशासन के काम-काज में व्यवधान पैदा हुआ। केंद्र सरकार स्थिति पर बारीकी से नजर रख रही है और इसमें शामिल अधिकारियों के खिलाफ उचित अनुशासनात्मक कार्रवाई के लिए दबाव डाला गया है।

- इस प्रकरण में कौन-से नैतिक मुद्दे शामिल हैं?
- मुख्य सचिव के रूप में आपके पास क्या विकल्प उपलब्ध हैं?
- आप कौन-सा विकल्प चुनेंगे और क्यों?



You have been appointed as the Chief Secretary in a state. Recently, a complex issue has surfaced involving two civil servants from your state. Both the officers who are known for their excellence in their respective roles have found themselves embroiled in an intense public feud on social media.

Officer A initiated the dispute by posting a series of images and statements on social media, indirectly implying that Officer B has been utilizing personal relationships and networking for gaining undue advantages in job postings and promotions. This action, while unproven, has stirred up a storm of rumors, leading to severe reputational damage to Officer B.

In response, Officer B defended herself on the same platform, accusing Officer A of unethical practices and breach of confidentiality. She went a step further by revealing his internal departmental issues, which Officer A was supposedly involved in. These allegations have not only escalated the conflict but also exposed sensitive information to the public.

Officer A's social media posts have been prominently picked up and publicised by a local news outlet further escalating the situation. The issue has now gone beyond the realms of the state administration, leading to intense public speculation and media scrutiny.

All these events have unfolded on a public platform and have tarnished the image of the civil services and created a disruption in the working of the state administration. The Central Government is closely monitoring the situation and has exerted pressure for appropriate disciplinary action against the officers involved.

- (a) What are ethical issues involved in this situation?
- (b) What are the options available to you as the Chief Secretary?
- (c) Which option would you choose and why? (Answer in 250 words)

20

(11)

Given case is a fine example of ethical dilemmas faced by an honest and upright civil servant amidst politician-bureaucrat nexus which breeds corruption.

(a) Stakeholders in the given issue are:

- ① Upright officer in Anti Corruption Bureau (ACB)
- ② Corrupt engineer in Municipal Corporation
- ③ Anonymous people writing complaints
- ④ Staff involved in raid with me
- ⑤ Influential politicians and bureaucrats
- ⑥ My loved ones
- ⑦ For my seniors pushing to drop investigations
- ⑧ My juniors who have filed complaint against me
- ⑨ Courts which decide things based on law
- ⑩ Law which civil servants are supposed to uphold
- ⑪ Public at large

Issues involved in the case

- ① Issue of corruption & bribe taking in bureaucracy



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Answer Questions in NOT MORE THAN the Word Limit specified for each in the Parenthesis.
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② Conflict between conscience & seniors order faced by me

③ Corruption and its ill effects on public

④ Bureaucratic ethic (weber) to do things based on law

⑤ Conflict between personal interest of one for family and public interest

⑥ Courts upholding law above conscience

⑦ Corrupt nexus between politicians & bureaucrats

⑧ Faulty law that doesn't accept anonymous whistleblowing.

(b) My options in this situation & merits & demerits

Option 1 : Take the issue to CAT & fight for it

Merits ① May achieve justice for public
② Uphold moral conscience

Demerits ① Against my duty (patron ethics)
② Safety of loved ones in threat

Option 2 : Accept administrative leave & collude with politicians

(Please do not write anything except the question number in this space)
कृपया इस स्थान में प्रश्न संख्या के अतिरिक्त कुछ न लिखें।

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उम्मीदवारों को इस खण्ड में नहीं लिखना चाहिए।
Candidates must not write on this margin.

- Merits
- ① May save my job & pension
 - ② Juniors will take back complaint

- Demerits
- ① Will lead to cognitive dissonance for self
 - ② Compromise public interest (Against Kautilya's ethics).

Option 3 Involve media & raise issue publicly

- Merits
- ① Bring collaboration of civil society on issue
 - ② Uphold interest of public (Gandhi's talismans).

- Demerits
- ① Against my family's safety
 - ② Against anonymity & political neutrality.

(d) My course of action will be based on my ethics as a civil servant keeping public interest at the core :

I'll go for first option & take following steps :

- ① Be ready with all evidences to defend myself against junior complaints.

- ② Try to find the actual sources of anonymous complaints.



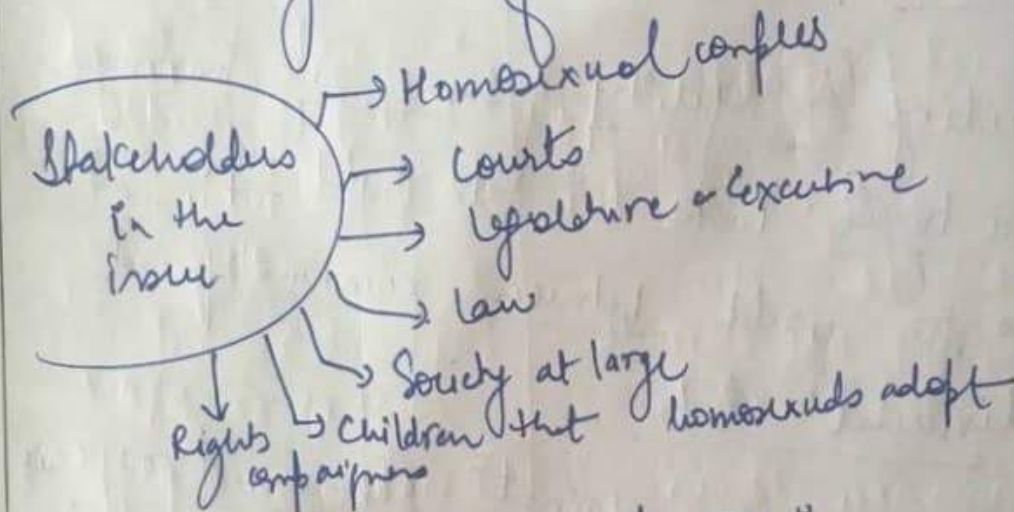
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Answer Questions in NOT MORE THAN the Word Limit specified for each in the Parenthesis.
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- ③ Accept procedural loopholes on my part
during proceedings but justify my stand
- ④ Collaborate with civil society to generate
awareness
- ⑤ Accept the penalty for avoiding & breaking
law but continue my own complaint
- ⑥ Send my family away so they are safe
- ⑦ Write to seniors & political dispensations
to consider reform in Whistleblowers Act
and allow anonymous complaints like Sweden

Although, in this option I do have a
chance of facing transfer & displeasure of
political dispensations, the worst would be
having to leave services but I'll be able
to save my conscience & Gandhi's
Talisman. This is why I'll choose this option.

- ⑦ Given case represents the ongoing conundrum in judicial jurisprudence where on one side right of homosexuals demand legal right to marriage (Article 21) & rights of community demand recognition of multicultural norms.



(a) ethical issues involved are :

- ① Constitutional rights of homosexual couples (Article 21, 14) are compromised.
- ② Legal & human rights of homosexual compromised thus violation of international principles (UDHR)
- ③ Societal norms around marriage and need to balance them with individuality.

④ Conflict between judiciary and legislature to decide on the issue without violating separation of power.

⑤ Rights of child adopted by homosexuals under question since people have highlighted concerns.

(b) Deciding on legality of same sex marriage is a tough task due to tight rope one has to walk between community and individual clash.

While opinions against same sex marriage are

① Not as per societal norms & marriage a social institution

② marriage involve religious belief which may not be in line with this concept

③. Difficult to overhauled legal terminology & even interpret laws. For instance, how

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कृपया इस स्थान में प्रश्न संख्या के अतिरिक्त कुछ न लिखें।

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Answer Questions in NOT MORE THAN the Word Limit specified for each in the Parenthesis.
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to decide who's father or mother (husband) wife while deciding on legal questions.

② Potential impact on child on homosexual upbringing has been highlighted.

However, arguments for same sex marriage are :

① Individual rights are inviolable as Kant says

Humans are end not means.

② In countries like US homosexual upbringing has been successful

③ Minority rights must be protected (J.S.Mill)

④ Sometimes laws have to evolve with need of time (Sati Act)

So, instead of immediate sanction, a consensus must be built, since even after sanctions are

removed, society may continue its prejudice.

Ultimately it should be allowed but and social consensus must be reached for

successful implementation.

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उम्मीदवारों को इस इतिहास में नहीं लिखना चाहिए।
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(C) While law determines where society ought to go, it is social norms that actually decide where it actually goes.

— André Beteille

Law can be effective

① Law sets standards for society (eg) Widow Remarriage Act

② Law also creates deterrence (eg) Child Marriage Prohibition Act

③ Laws are ethics codified (eg) Indian Constitution

④ Examples of successful laws — Seat Belt Regulation Act

Limitations of law

① Sometimes laws may not be ethical (eg) Apartheid laws

② Laws may not be followed by society (eg) Violations of child marriage Act

③ Unless society approves laws are futile (eg) 1857 revolt

④ Laws must be based on social contract (Locke)

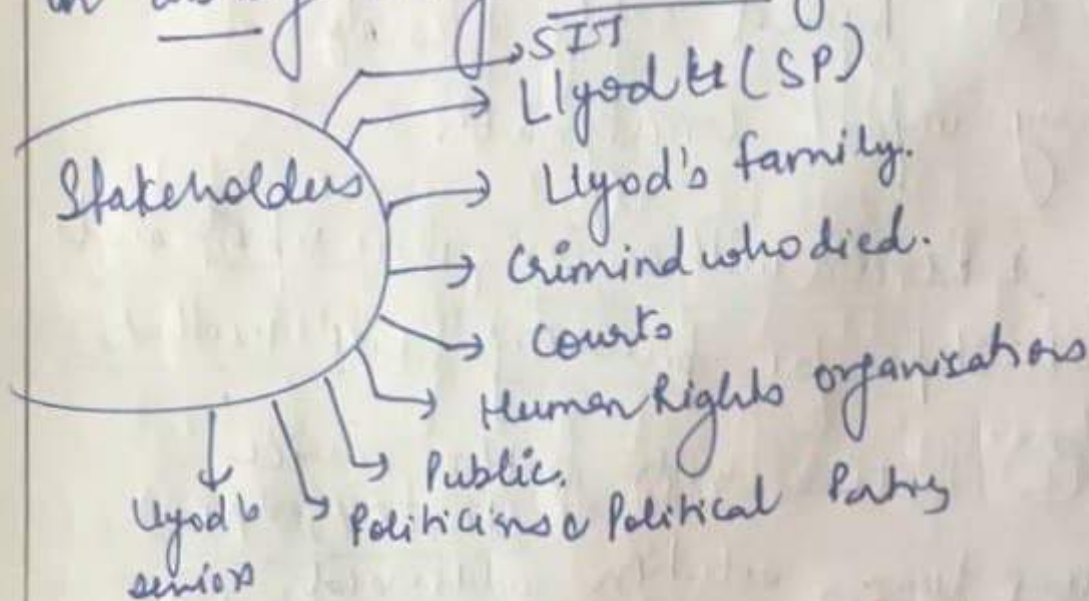
Thus, although laws are necessary standards, how they are made and implemented determines the direction of their implementations & success.

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अभ्यर्थी को
इस कॉलम में
नहीं लिखना
पड़ता।
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⑧ Given case represents a major issue that is doing rounds in media that is, custodial violence. As per MHA data, a person dies in custody every second day.



(a) Options available with Lygod :

Option 1 → Drop the information & follow senior's advice

Merits

- ① In line with following duty (Kant)
- ② Safety for family
- ③ Better for career growth (hedonistic principle)

Demerits

- ① Against public interest
- ② Affect conscience & leads to cognitive dissonance



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उम्मीदवारों को इस स्थान में नहीं लिखना चाहिए।
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Option 2 → Shore the report

Merits

① Uphold public interest

② Serves moral conscience & upholds justice (Plato)

Demerits

① Against safety of family

② May impact career growth.

Option 3

→ Reason with senior, shore report and take steps for preventing future incidents

Merit

① In line with public service ethics (2nd AEC)

② long term solution addressed.

Demerit

① Compromise career growth & relations with political parties

② Safety of family at risk

Best course of action

He must go with Option 3. While he may have to face consequences for his career and his family may be at risk. I would suggest him to send his

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उम्मीदवारों को
इस हाशिए में
जहाँ लिखना
छाहिए
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family to a safe place, stay firm on truth
(Gandhi) and ensure fair investigation
at SIT amidst politicised criminal nexus.

At the same time, he should be able to
uphold justice in long run by acting on
custodial violence. Mamoth Committee
recommendation can be considered here.

(C) Custodial deaths as mentioned above
are a major human rights issue plaguing
India's criminal justice system.

Witnessed in recent death of father-son duo in
Tamil Nadu, constitutional (Art 21) & human
rights of citizens are at risk.

Following measures must be taken:

- ① Increased funding for infrastructure & security
for police forces. (30% don't have
vans : BPRD)

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Answer Questions in NOT MORE THAN the Word Limit specified for each in the Parenthesis.
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② Sensitising & training police forces in line with Shithrajna (Bhognatahita) to build emotional intelligence (Ribeiro Committee)

③ Address vacancies in police forces and address human resource crunch
(182/lakh in India against 222/lakh recommended)

④ electoral reforms to deal with political criminal nexus (a) ECI can be given power to register political parties

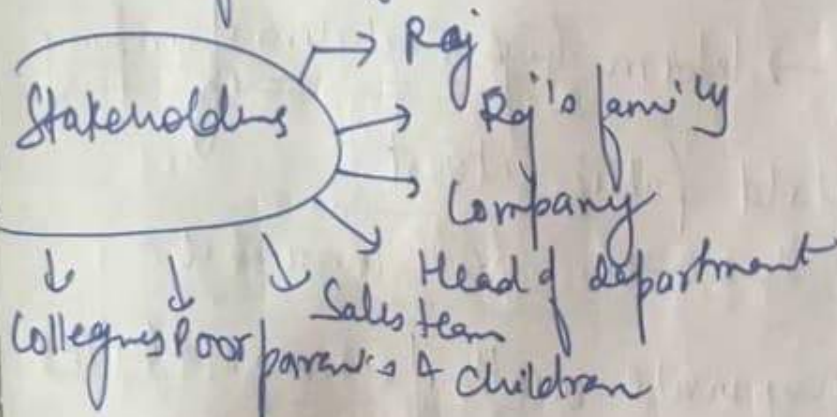
⑤ Separation of law & order and investigation function to avoid conflict of interest (melimeth committee)

⑥ Sensitising people & institutions on human rights (Locke & Kant)

In line with Prakash Singh Judgements steps must be taken to preserve right to life which is the most important rights (Hobbes).

(9) Ed-tech is a booming industry with growing trajectory since COVID-19.
However, in recent times we have witnessed a crisis situation as seen in WDO shut off, Byju's crisis.

Given case highlights the ethical issues faced by employees in edtech.



(a) ethical issues

- ① Corporate ethics compromised for profit
(Commerce without Morality)
(Gandhi)
- ② Customer's rights are compromised so against law (Customer Protection Act)
- ③ Conflict of conscience (Raj) with career & family.

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इस कक्ष में
कोई लिखना
नाहीं।
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④ Poor & marginalised suffering due to
lack of transparency & information!

⑤ Conflict between reputation of company &
employment of colleagues (means lay off) and public
interests.

(b)
views

Options available to Raj & their critical
analysis

Option 1 → Inform higher echelons of company

Merits ① Uphold public interest

② Serve his own moral conscience

Demerits ① May invite wrath of seniors & sales team

② Higher echelons may be in collusion
with sales team..

Option 2. → Let things be as they are and
just do his job

Merits ① Serves his career growth

② Serves his family interest

③ Assures growth & profits company

- Demerits**
- ① Impacts moral conscience
 - ② may impact long term growth & sustainability of the company.
 - ③ Loss for family income and poor people.

Option 3 ⇒ Leave his job & find another

- Merits**
- ① Saves moral conscience
 - ② He won't part of unethical practice

- Demerits**
- ① Loss of job
 - ② Lack of action against public wrong

(d) In this context, Raj should be taking a combination of Option 1 & Option 3.

Course of action

① Inform higher echelons

(a) In collusion

② Seek meeting / write email to justify why such practices not good in long run.

(b) Not in collusion

② Support them a team members to get rid of unethical practices.

UPSC

Answer Questions in NOT MORE THAN the Word Limit specified for each in the Parenthesis.
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- (3) If they agree, then support in taking steps to reform.
- (4) If they don't agree, seek a new job while continuing to sensitise colleagues on this.
- (5) Raise the issue in customer courts & take recourse to social media to protest for ethical practices.

By taking these steps, Raju is able to ensure &

- (1) Interest of marginalised & poor customers
- (2) His duty as an aware citizen (Art 51A)
- (3) Raise awareness on such issues.
- (4) Giving a chance to owners to reform.

He runs risk of getting a low paying job, however he is happy that he took a stand. If he is having inner peace, he surely is contributing to India's vision of AMRIT KAL.

(10)

It has been highlighted by Delhi High Court recently that rights of stray dogs must be considered while taking action against them.

Given issues highlights the same by summarising the complexities involved while dealing with the menace.

Ethical Dilemmas involved

① Human rights v/s Animal rights → While humans have right to live with peace, animals are also entitled to rights (Punjab High Court).

② Laws v/s ethics → While law demands no harm to stray dogs, consequential ethics demands adequate action to ensure "greatest happiness of greatest number".

③

Right v/s Right dilemma of bureaucrat : While

both set of citizens are right, bureaucrat is faced with a tough dilemma.

(4) Law v/s Illegal practices → Illegal breeding centres impairing law

(5) Responsibility v/s orderliness & comfort → As seen in people abandoning dogs on streets if they can't take care.

(b) Implications of favouring one plea over another

Plea for animal rights

Plea for menace caused by stray dogs

(1) Uphold animal rights in line with Indian tradition (Buddhism)

(1) Human rights are upheld (UDHR)

(2) Create menace for human society & cause discontent

(2) Incidents & violence against stray dogs may continue.

(3) Inaction for institutional failure

(3) Animal rights may be compromised giving rise to future violence.

(C) Given the complexity of issue at hand
& various stakeholders involved,
I suggest following measures:

Short term

- ① Immediate action against rising incidents
of violence against stray dogs using penal
provisions.
- ② Identify illegal breeding centers and act
against them.
- ③ Accelerate sterilisation programme in the
city.
- ④ Start an 'Adopt a Dog' campaign.

Long Term

- ① Plug institutional & legal gaps by
ensuring proper rehabilitation of dogs.
- ② Ensuring hygienic dog care places.
- ③ Suggest a law for regulation of

animal adoption & put responsibility on
those who adopt

(4) sensitise & create awareness via
IEC campaigns.

While the western tradition talks
about individual rights, Indian tradition
talks about holistic rights involving
human rights.

In fact, Gandhi had highlighted
this in his work Hind Swaraj and the
same is also a fundamental duty under Article

SI-A.

Thus balanced steps must be taken
to ensure "Sarvjan Hitaya" - "Good for all"

(Q) Given case highlights the conflict of anonymity and truth. It also highlights the importance of practicing emotional intelligence by civil servants.

(a) Ethical issues involved

① Use of social media by civil servants which is against anonymity principle outlined in Civil Service Conduct Rules.

② Role of media in sensationalizing an issue

③ Nepotism and corruption in civil services (Option A6 case highlighted).

④ Lack of emotional intelligence in civil servants or how to deal with personal conflicts.

UPSC

Answer Questions in NOT MORE THAN the Word Limit specified for each in the Parenthesis.
(Specimen Answer Booklet - For Practice Purpose Only)

(a) Conflict between personal values as well as individual rights of civil servants under (Article 19) and their duty & conduct responsibility.

(b) Options available to me (Chief Secretary)

(1) Option 1 → Take immediate disciplinary action against both

Merit (1) Uphold Civil Services Conduct Rules

(2) As per my duty a government has asked ('Dharma')

Demerit (1) Violation of their right to speech.

(2) Public's right to information is compromised.

Option 2. → Take to be support their right to speech

Merit (1) Uphold Constitutional right (Art-19)

Demerit (1) Against anonymity principle

(2) Will encourage future such steps

③ Bring my career in trouble.

Option 3 ⇒ Take disciplinary action along with long term steps to avoid this in future.

Merit ① Uphold law. (Weber)

② In line with my duty. (Kant)

Demerit ① Impact career of civil servants

② Against their rights.

(C)

My course of action

I'll go for option 3: I will take following steps:

① Invite both civil servants to talk or highlight their faults while addressing their concern.

② Disciplinary action against both.

UPSC

Answer Questions in NOT MORE THAN the Word Limit specified for each in the Parenthesis.
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उम्मीदवारों को
इस हार्डिंग में
नहीं लिखना
चाहिए।
Candidates
must not
write on this
margin

③ Initiate departmental inquiry on issues
highlighted by Officer A & accelerate
action on Officer B's issues.

④ Pius for including using networks for
undue advantages as definition of
corruption (2nd ARC)

⑤ Sensitise other team members on absolute
standards of behaviour.

⑥ Give a press statement to put an end
to public speculations.

PM Modi has highlighted that
Civil servants are like third man of shake
checkers. This must work with anonymity
& probity while saving people.