ORGANISATIO	N OF COMMERCE AND MAN	NACEMENT
Time: 3 Hrs. lienogen laipoe	July - 2016 on each notice	-150 -130 -130 -130 -130 -130 -130 -130 -13
onsumer problems.	THE WAYS TO TESDIVE CO	Marks: 80

Q.4. State with reasons whether the following statements are True or False

1. (A)	remain a cone of the effective ways to resolve consumer stooled the last	
11 (11)	Select the proper option from the options given below and rewrite the sentences:	(=)
(1)	Indian Partnership A	(5)

- fille of a bill 1923 bis workernland to (c) 1942 109291 (a) 1932
- (2) Overdraft facility is given to ...... 1000 and 1000 a
- (a) saving account (b) current account (c) fixed deposit account
- (3) In e-business, payments have to be made ...... (b) on credit (c) online
- (a) shareholders
- (b) consumers (c) owners
- (5) In the modern competitive market consumer is regarded as the ...... (a) Agency (b) Superintendent (c) King
- (B) Match the correct pairs:

(5)

Group 'A'	Group 'B'		
<ul> <li>(1) Private company</li> <li>(2) Principle of unity of command</li> <li>(3) Planning</li> <li>(4) A T M</li> <li>(5) Road transport</li> </ul>	<ul> <li>(a) One man one boss</li> <li>(b) Basic function</li> <li>(c) 12 hours service</li> <li>(d) Maximum 50 members</li> <li>(e) One man many bosses</li> <li>(f) 24 hours service</li> <li>(g) The cheapest means of transport</li> <li>(h) Unlimited members</li> <li>(i) End function</li> <li>(j) The costliest means of transport</li> </ul>		

- (C) Write the word or phrase or term which can substitute the following statements: (5)
- The senior most family member of a Joint-Hindu family firm.
- Getting good quality products is the basic right of this group of society. (2)
- A consumer disputes redressal forum working at state level. 3)
- Father of Modern Management. 4)
- A function of management directly related to human beings. 5)

Question	n Papers Commerce (Std. XII)	G - 10	Organisation of Commerce and	MEGIO
(1 (2 (3 (4	istinguish between the following ( ) Co-operative society and Joint sto 2) Road transport and Water transp 3) District Forum and State Commis 4) Co-ordinating and Controlling. 5) Private company and Public com	oort.	<ol> <li>State the social responsibility</li> <li>State the working of paymen</li> <li>State the functions of an Ent</li> </ol>	(2 (2 (3 (3 (4)
Q.3. W (1	Vrite short notes on the following ( 1) Advantages of outsourcing. 3) Features of a Sole Trading concerts 5) Functions of a Warehouse.	(Any THREE): (2) Signifirm. (4) Impor	icance of principles of Managen tance of Directing.	ment.
() () () () ()	1) Co-operative society differs from 2) e-business allows you to work as 3) Business organisation does not by 'Lok Adalat' is one of the effection of the effec	n other forms of cross the globe have various tyles we ways to resorted.	in any field.  pes of social responsibilities.  blve consumer problems.	Time Q.1. (A
Q.5. V	Write short answers of the following (1) State responsibilities of business (2) State the functions of an entreport (3) State the importance of planning (4) State the rights of consumers.	ng (Any TWO): s towards empl reneur. g.	oyees. SERI (n)	(2)
	Define a Partnership firm. Explain	its merits and	(d) in cash	ienis (10)
	Define Life Insurance. Explain the	types of Life I		
(a) Q.2	(5) Principle of gazangyneni that so Distinguish between the followin (1) Partnership and John Stock Co (2) Current Account and Fixed Da (3) Road Transposeed and manual	ing (Any THREE ompany -		(ā) t