# **Business Trade and Commerce**

#### HISTORY OF TRADE AND COMMERCE

# **❖** Indigenous banking system in Indian Subcontinent

- *Metals as Money*: Initially, the metals were used as money due to the high durability and divisibility.
- *Use of Hundi and Chitti*: *Hundi and Chitti* were financial instruments which were used for carrying out trade and credit transactions during the Medieval period in India. A *Hundi* is primarily an unconditional contract or order which warrantees a monetary payment which can be transferred by valid negotiation.
- *Development of banks*: With the use of currency and letter of credit, the Indian banking system started lending money and financing the domestic and foreign trade in India. Along with this, the development of banking system also encouraged people to deposit precious metals with the lending authorities such as bankers, *Seths*, etc.
- *Agriculture and livelihood opportunities*: In the Indian subcontinent, agriculture and the domestication of animals were important sources of livelihood. Along with this, people also relied on other sources of earning a livelihood such as weaving cotton, dyeing fabrics, making clay pots, etc.
- *Role of Intermediaries*: The intermediaries and other institutions such as Jagat Seths, played an important role in the promotion of trade, commerce and banking in India.
- *Credit transactions*: With the development of credit facilities and availability of loans and advances, the commercial activities and operations enhanced and the Indian subcontinent started enjoying the benefits from a favourable balance of trade.
- *Evolvement of indigenous banking*: The indigenous banking system not only benefitted the manufacturers or traders by facilitating trade but they also helped those merchants with additional funds who were looking for expansion and development. Later on, with the evolvement of commercial and industrial banks, the banking system also started providing both short term and long term loans to finance the agricultural projects in India.

# ❖ Different types of *Hundi* used by traders

- a. **Dhani-jog**: This type of *Hundi* is payable to any person without putting any liability over the person who receives the payment. The broader function of *Hundi* is *Darshani*.
- b. *Sah-jog*: This type of *Hundi* is payable to a specific person, especially someone who is deemed as respectable while putting a liability over the person who receives the payment. The broader function of *Hundi* is *Darshani*.
- c. **Firman-jog**: This type of *Hundi* is payable on order. The broader function of *Hundi* is *Darshani*.
- d. **Dekhan-har**: This type of *Hundi* is payable to the presenter or the bearer. The broader function of *Hundi* is *Darshani*.
- *e. Dhani-jog:* This type of *Hundi* is payable to a person (called Dhani, who purchases it) without putting any liability over who receives the payment. However, the payment is done

over a fixed time period. The broader function of *Hundi* is *Muddati*.

*f. Firman-jog*: This type of *Hundi* payable to order following a fixed term. The broader function of *Hundi* is *Muddati*.

*g. Jokhmi:* This type of *Hundi* is drawn against dispatched goods. Herein, in case the goods are lost during the transit, then the drawer bears all the costs without putting any liability on the Drawee. The broader function of *Hundi* is *Muddati*.

## **❖** Intermediaries:

- Middlemen who promotes trade
- Provide security to the manufacturers by assuming risks involved
- Comprise of commission agents, brokers and distributors

# **\*** Transport

- Roads: Important for inland trade and trade over land. Trade routes were structurally wide and suitable for speed and safety
- Maritime: Malabar Coast, Calicut and Pulicat are major emporiums that were used to trade various items including spices, pepper, diamonds, pearls and cotton, etc. from India.

#### **❖** Different communities dominated Indian trade

- Punjabi & Multani merchants: Handled business in the northern region
- Bhats: *Managed* trade in the states of Gujarat and Rajasthan
- Mahajan: These were traders in western India
- Chatt: These were important traders from the South
- Nagarseth: In urban centres, such as Ahmedabad the Mahajan community collectively represented by their chief called Nagarseth
- Other urban groups: Included professional classes, such as *hakim and vaid (physician)*, *wakil* (Lawyer), *pundit or mulla (teachers)*, painters, musicians, calligraphers, etc.

## **❖** Merchant Corporations

- Derived power and prestige from guilds formed to protect interests of traders
- Had their own rules of membership and professional code of conduct
- Trade and industry taxes (like Octroi, custom duty, tariffs and ferry tax) were major source of revenue
- Guild chief dealt with kings and tax collectors and settled the market toll on behalf of others
- Guild merchants acted as custodians of religious interests
- Various commercial activities enabled the merchants to gain power in the society

## **❖** Major Trade Centres

- Pataliputra: Patna, a commercial town as well as a major centre for export of stones.
- **Peshawar:** Important centre for exporting wool and importing horses. Contributed in commercial transactions between India, China and Rome.
- Taxila: Major land route between India and Central Asia and a city of financial and commercial banks.
- Indraprastha: Commercial junction where routes leading to the east, west, south and

north converged

- **Mathura:** Emporium of trade and commerce where routes from South touched Mathura and Broach
- **Varanasi:** Major centre of textile; famous for gold silk and sandalwood.
- **Mithila:** Traders of Mithila established trading colonies in South China and traded at ports of various islands
- **Ujjain:** Exported agate, carnelian, muslin and mallow cloth.
- Surat: Emporium of western trade, famous for their gold bordered textiles (zari).
- **Kanchi:** Major trade centre for pearls, glass and rare stones
- Madura: Attracted foreign merchants, for carrying out overseas trade
- Broach: greatest seat of commerce in Western India.
- **Kaveripatta:** Provided loading, unloading and other facilities of merchandise. Headquarters for many foreign traders as it was a convenient place for trade with various countries such as Malaysia, Indonesia, China and far East. Major centre for perfumes, cosmetics, scents, silk, wool, cotton, corals, pearls, gold, etc.
- **Tamralipti:** One of the greatest ports connecting with West and far East; linked with Banaras and Taxila as well.

## **&** Exports and Imports in India

In ancient India the exports majorly consisted of spices, wheat, indigo, opium, sugar, sesame live animals oil, cotton, and animal products such as hides, skin, furs, horns, tortoise shells, pearls, sapphires, crystal, lapis, lazuli, granites, turquoise and copper etc. On the other hand, the imports mainly included animal products, Chinese silk, horses, flax and linen, gold, silver, tin, copper, lead, rubies, coral, glass, amber, etc.

# **❖** Position of Indian Subcontinent in World Economy

- $\bullet$  During ancient and medieval world, India approximately controlled about  $1/3^{rd}$  and  $1/4^{th}$  of the world's wealth
- Megasthenes, Faxian (Fa Hien), Xuanzang (Huen Tsang), Al Beruni (11th century), Ibn Batuta (11th century), Frenchman Francois (17th century), often referred India as 'Swaranbhumi' and 'Swarndweep'
- Pre-colonial period was an age of prosperity for Indian economy and made the Europeans embark great voyage of discovery
- The control of East India Co. resulted in lack of freedom, no agricultural and scientific revolution, limited reach of education to the masses, population growth, etc. which made India a poor country
- Under the British empire, Indian economy was reduced to a mere exporter of raw materials

## **❖** Reindustrialisation in India

After independence the government of India adopted Central Planning by setting up Planning Commission which formed Five-year plans for aiming at India's growth. However, despite the efforts the Indian economy could not grow at the required pace. The major reasons behind the lack of growth included lack of capital formation, constant rise in population, huge expenditure on defence and inadequate infrastructure. Gradually as a

result, India started relying heavily on borrowings from foreign sources, lastly agreeing to economic liberalisation in 1991.

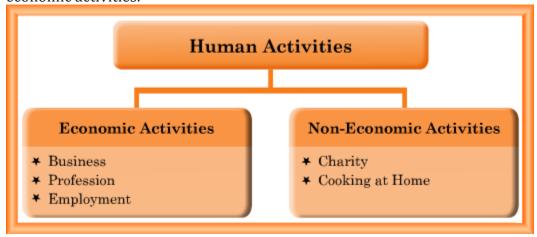
#### Current Scenario

- India is one of the fastest growing economies in the world
- Preferred FDI destination
- Rising incomes, savings, investment, domestic consumption and younger population
- High growth in sectors
- Initiatives by Government such as 'Make in India', Skill India', 'Digital India' and
- Foreign Trade Policy adding to growth

#### **❖** Human Activities

Humans carry out various activities to satisfy their different kinds of needs including livelihood, psychological and financial needs. These activities are known as human activities.

Human activities can be classified into two main categories: economic activities and non-economic activities.



## **➤** Non-Economic Activities

These activities are carried out by an individual to fulfil psychological needs; these activities are undertaken for self-satisfaction rather than for earning income or profit—for example, contributing to charity, cooking food for the family, etc.

## **➤** Economic Activities

As against non-economic activities, these activities are carried out with the basic objective of earning income or profit—for example, a teacher teaching in a school, a worker working in a factory, etc. Economic activities can further be classified into three categories: business, profession and employment.

## **❖** Business

# ➤ Meaning/Concept of Business

• The word 'business' has been derived from the word 'busy', which means engaged in an activity.

- A person engaged in a business deals with the trading of goods or services on a regular basis.
- The sole motive of carrying out a business is to earn profit.

## > Features of Business

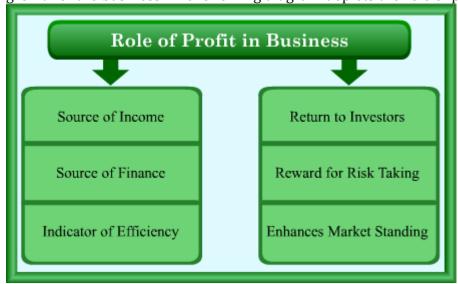


- **i.** *Economic activity*: As a business is carried out with the sole objective of earning profit, it is characterised as an economic activity.
- **ii.** *Procurement of raw materials*: Business involves procurement of raw materials and semi-finished goods, which are then processed into final goods. These final goods are then sold to the end consumers at higher prices. (It must be noted that the resale of goods and services on a regular basis also constitutes a business.)
- **iii.** *Profit motive*: Earning profit is the sole and the most important objective of all business activities.
- **iv.** *Exchange of goods and services*: Business basically involves an exchange of goods and services for money.
- v. *Regular basis*: The exchange of goods and services (as mentioned in the point above) is done on a regular basis. A single or only a few transactions of exchange do not constitute a business.

- vi. *Business risk*: Every business, irrespective of its size (large or small) and the types of goods it deals in, faces business risks (in the form of loss).
- **vii.** *Customer satisfaction*: Besides the profit motive, a business also aims at satisfying consumers' wants. A business must produce goods and services considering consumers' needs.

## **❖** Role of Profit in Business

Earning adequate profit (excess of income over costs incurred) is the sole motive of any business. Without sufficient profits it would not be possible for a business to sustain itself for a long time. Profit forms the source of reinvestment in a business and thus enables the growth of the business. The following diagram depicts the role of profit in a business.



- **i.** *Source of income*: To every businessman, profit from the business forms the source of income and livelihood.
- **ii.** *Source of finance for future growth*: A part of the profits earned is reinvested by the businessman into the business to facilitate its growth.
- **iii.** *Indicator of efficiency*: Profits earned by a business can be considered an indicator of the efficiency or performance of the business. In other words, higher profits indicate greater success of a business and vice versa.
- **iv.** *Enhances the business's standing in the market*: Over a period of time, if a business earns sufficient profits, it gains market standing and reputation in the public eye.
- **v.** *Reward for risk taking*: Profit is said to be the reward or compensation for the risks taken in the business.
- vi. Return to investors: As a business earns profits, it gains reputation and goodwill in the

market; this, in turn, increases the market price of its shares. In this way, profits also increase the return for the investors.

# ➤ Can profit be the sole motive of a business?

Although conventionally a business is carried-out with the sole aim of earning profit, however, now-a-days, with the growing diversities, business has expanded its definition in terms of its objectives. It is no more limited to just earning profits but has grown beyond that. Therefore, a business needs to have multiple objectives.

## **\*** Multiple Objectives of Business

Business objectives are the results that every business aims at achieving. The following diagram depicts various objectives of a business.



Following are the multiple objectives of a business:

- **i.** *Innovation*: Business calls for developing new and sophisticated techniques by incorporating new thoughts and ideas so as to meet the growing demands of consumers; it is a never-ending process.
- **ii.** *Profit maximisation*: Earning maximum possible profit is the basic motive of every business.
- iii. *Market share*: Every business enterprise aims at capturing maximum market share.
- iv. Workers' performance and their attitude: The productivity and profitability of a business are dependent on its workers' performance and their attitude. In this regard,

every business aims at maximising the efficiency and productivity of its workers.

- **v.** *Social responsibility*: Because a business uses the resources of the society, it has certain responsibilities towards it. These responsibilities are called social responsibilities.
- **vi.** *Performance and development of manager*: A business enterprise tends to conduct various programmes to improve the performance of its managers. This is because efficient managers help in improving the performance of the workers and increasing the profits of the business.
- **vii.** *Resources*: Every business requires physical and financial resources to produce goods and services. These resources must be put to optimum use by the business.
- **viii. Productivity:** Every business should aim at greater productivity through the effective utilisation of available resources.

## **&** Economic Objectives

- **i.** *Earning profits*: Earning profits is the main objective of every business. Profit forms the income for the businessman and is reward for his risk-bearing ability.
- **ii.** *Survival*: Every business must aim to survive in the market in the long run by giving due regard to forces such as competition, consumer needs, sources of finance, government regulations, etc.
- **iii.** *Growth and development*: Businesses must grow and develop so as to capture maximum market share and earn maximum profits.

# **Social objectives of Business**



Following are the social objectives of a business:

- **i.** *Supply of desired products at fair prices*: A business should produce and sell products of the desired quality to live up to the expectations of its customers.
- **ii.** *Employment generation*: Every business should create employment opportunities so that many people can get employment without any discrimination on grounds of caste and creed.
- **iii.** Welfare of the employees: Business enterprises should provide good working conditions to their employees. They should also pay fair wages to their employees for their work.
- **iv.** *Environment protection*: Business enterprises should adopt adequate measures to protect the environment; they should use environment-friendly techniques of production.
- **v.** *Community service*: Business organisations should actively participate in community services; they can open schools, orphanages, hospitals, etc., for the overall welfare of the society.

## Profession

A profession is an occupation that requires highly specific and in-depth knowledge of the relevant field. Every profession is different from the other in terms of the knowledge and skills required to practise it.

# ➤ Features of Profession



Following are some of the main features of a profession:

**i.** *Professional degree and knowledge*: A profession requires an individual to possess indepth knowledge of the field.

- **ii.** *Code of conduct*: Every profession follows an ethical code of conduct as prescribed by the concerned professional associations.
- **iii**. *Limited capital investment*: Practising a profession requires limited capital investment.
- **iv.** *Professional association*: Every profession is associated with a professional association/body that provides guidelines for the behaviour/code of conduct of the members.
- **v.** *Restricted entry*: Entry in a profession is restricted through some requirements such as possession of a specific degree, knowledge of a specialised skill and membership of some professional association.
- vi. Service motto: Every professional aims at giving prime importance to client servicing.

# **\*** Employment

In this type of economic activity, individuals are hired by an organisation to work on a regular basis and are paid in exchange of their services.

Performance
Required
Features
of
Employment

No Job
Transfer
Code of
Conduct

Code of
Conduct

Following are some of the basic features of employment:

- **i.** *Easy commencement*: Employment commences as soon as the appointment letter and the service agreement is signed by the employee.
- **ii.** *No capital required*: No capital is required to enter into a service or employment.
- **iii.** *Code of conduct:* It is mandatory for every employee to follow the rules and regulations prescribed by the employer of the company.
- **iv.** *No job transfer*: Employment cannot be transferred from one person to another or from one organisation to another.
- v. *Performance*: An employee needs to perform the tasks and duties assigned by the employer.
- **vi.** *Wages*: Employees are given wages or salaries by the employer as remuneration for their services.

# **A** Comparison between Business, Profession and Employment

Basis of Difference	Business	Profession	Employment
Commencement	entrepreneur depending on his or her decision to	Can be practiced only after successful completion of a (professional) degree or a certificate course.	Commences as soon as the appointment letter and the service agreement is signed by the employer and the employee.
Investment required	It varies as per the size and nature of the business.	Limited	Nil
	The degree of risk involved depends on the nature of goods produced dealt in by the business and the scale of business operations.	Comparatively low	Nil
	It is possible and subjected to the fulfilment of certain legal	Ownership cannot be transferred, as the professional himself/herself procures the required degree and skills.	Ownership cannot be transferred.
Reward or remuneration	Profit	Fees	Wages/salary

Code of conduct	A business does not require a code of conduct.	The code of conduct is prescribed by professional	The code of conduct is prescribed in the form of terms and conditions laid down by the organisation.
Ullialification	No minimum qualification is required.	•	It depends upon the nature of the job.

# Classification of Business Activities

Business activities can be classified into two broad categories: industry and commerce.



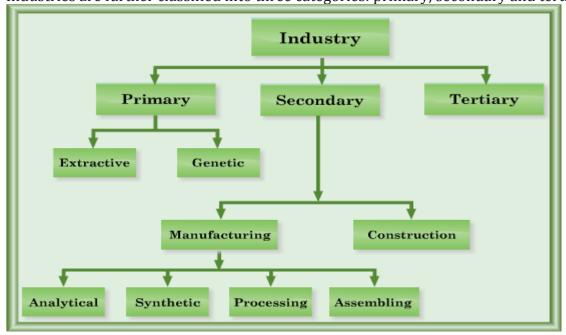
# **❖** Industry

➤ **Definition:** Industry refers to those economic activities wherein raw materials are processed and converted into final products.

During the process, value addition to the raw materials takes place. The final products have the higher value compared to the raw materials.

# ➤ Classification of Industries

Industries are further classified into three categories: primary, secondary and tertiary.



# **➤** Primary Industries

These industries undertake activities related to the extraction and processing of natural resources. Based on the nature of activities performed, primary industries can further be classified into extractive and genetic industries.

- **i.** *Extractive industries*: These industries deal with the extraction and refinement of natural resources.
- **ii.** *Genetic industries*: These industries undertake activities related to the breeding of plants and animals that are then used for further reproduction.

# **➤** Secondary Industries

These industries acquire raw materials (the final products of primary industries) and further process them into final goods. These industries can further be classified in two categories:

- **i.** *Manufacturing industries*: These industries process raw materials or semi-finished goods into finished products, which can readily be used by the final consumer. Manufacturing industries can further be classified in four categories:
- **a.** *Analytical industries*: These industries analyse a single product (raw material) and then refine and separate different elements from it to prepare the final product.
- **b.** *Synthetic industries*: These industries combine different raw materials, which serve as ingredients, to produce a new product.
- **c.** *Processing industries*: In these industries, the raw material is processed and refined in various stages and converted into the final product.
- **d.** *Assembling industries*: These types of industries combine various smaller components to form a new final product.
- **ii.** *Construction industries*: These industries are concerned with the construction and development of infrastructure such as buildings, bridges, dams and roads.

## **➤** Tertiary industries

These industries constitute the service providers that facilitate the operations of primary and secondary industries.

Some of the major services provided by tertiary industries are banking and credit facilities, communication and transportation.

#### **❖** Commerce

➤ *Definition*: It involves the trade/exchange of goods and services. Unlike industry, commerce does not involve production.

# ➤ Functions/Role of Commerce

# Role of Commerce → Trade - Removes hindrance of person → Insurance - Removes hindrance of risk → Transportation - Removes hindrance of place → Banking - Removes hindrance of finance → Storage and Warehousing - Removes hindrance of storage

Commerce bridges the gap between the producers and the sellers and removes the hindrances in the process of exchange. Following are the ways in which hindrances in the process of exchange can be overcome by commerce:

- **i.** *Trade*: It involves the exchange of goods between producers and consumers, which, in turn, helps in making the goods available to consumers easily. As traders serve as a link between the producers and the customers, they overcome the *hindrance of person*.
- **ii.** *Insurance*: It helps in recovering the losses incurred in case of any damage. Thus, insurance acts as a shield against the risks and overcomes the *hindrance of risk*.
- **iii.** *Transportation*: Transportation enables the producers to move their goods to the market in order to sell them to the consumers. This helps in overcoming the *hindrance of place*.
- **iv.** *Banking*: Efficient banking facilities easy and ready availability of cheap credit to businessmen and traders. This helps in overcoming the *hindrance of finance*.
- **v.** *Storage and warehousing*: Modern technology has facilitated the production of goods in large quantities. Warehousing helps the producers in storing goods until they are sold to the final consumers, thus overcoming the *hindrance of storage*.

## ➤ Classification of Commerce

Commerce can be classified into two categories: trade and auxiliaries to trade.

#### **❖** Trade

*Meaning*: Trade refers to the buying and selling of goods and services.

#### **➤** Classification

Trade

External Trade

Internal Trade

Export Trade

External Trade

External Trade

Wholesale Trade

Trade can further be classified into two categories: external trade and internal trade.

#### ➤ External trade

The trade that takes place between two or more countries is known as external trade. Following are the various forms of external trade:

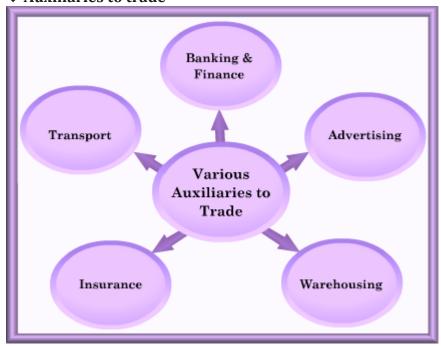
- **i.** *Import trade*: It refers to the purchase of goods and services from foreign countries in order to consume them in the native country.
- **ii.** *Export trade*: It refers to the selling of goods and services from the native country to the foreign countries.
- **iii.** *Entrepot trade*: It involves importing goods from a foreign country with the purpose of exporting them to another country at a higher price.

## ➤ Internal trade

The trade that takes place within the boundaries of a country is known as internal trade. Following are the two forms of internal trade:

- **i.** Wholesale trade: It refers to the buying and selling of goods in large quantities for the purpose of resale or intermediate usage. These goods are purchased in bulk from the manufacturers and are later sold to retailers in relatively small quantities.
- **ii.** *Retail trade*: It refers to the buying of goods and services in relatively less quantities unlike that practised in the wholesale trade. These goods and services are then sold directly to the customers.

# **❖** Auxiliaries to trade



➤ **Definition:** It comprises all trade-related activities that facilitate the exchange of goods and services.

# > Types of Auxiliaries to Trade

Following are the various types of auxiliaries to trade:

- **i.** *Banking and finance*: An efficient banking facility ensures easy and ready availability of cheap credit to businessmen and traders.
- **ii.** *Advertising*: Advertisements enable businessmen to reach to a large number of potential buyers. This helps them in increasing their sales.
- **iii.** *Warehousing*: It refers to storing or preserving goods until they are sold for final consumption. It helps businesses to store goods and facilitates the availability of goods when required.
- **iv.** *Insurance*: It acts as a shield against various business risks. By paying a nominal premium at regular intervals, the loss suffered by a business (in case of any accident or mishap) can be recovered from the concerned insurance company.
- **v.** *Transportation*: It widens the geographical boundaries of a business and enables the sale and purchase of goods across different regions.

## Business Risks

**Definition:** Business risk refers to the possibility that the business may fail to earn sufficient profits or incurs losses due to certain unforeseen circumstances which are beyond its control.

# **➤** Types of Business Risks

Business risks can be classified in two broad categories: speculative business risk and pure business risk.

- i. *Speculative business risk*: It refers to an *equal* chance of earning profits and incurring losses. It arises because of changes in external forces.
- ii. *Pure business risk*: It refers to the chance of incurring either *only* losses or no loss at all.

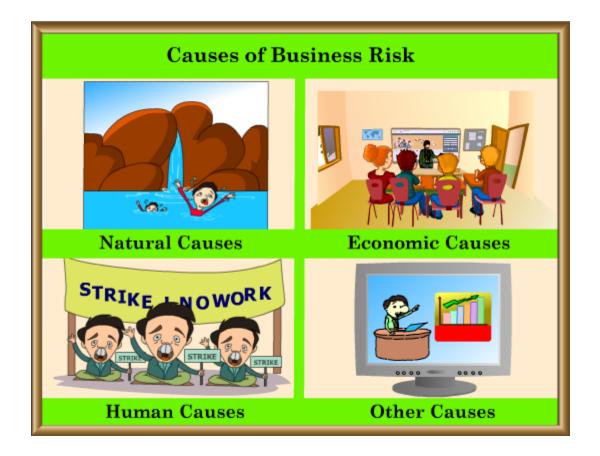
#### **❖** Nature of Business Risks

Following are some features of a business risk:

- **i.** *Part and parcel of business*: Risk is an essential feature of every business. Every business, irrespective of its size and nature, faces a certain amount of risk.
- **ii.** *Result of unforeseen circumstances*: Risk usually emerges because of unforeseen circumstances. These uncertainties may occur in the following forms:
- a. Human uncertainties such as strikes and thefts
- b. Business uncertainties such as price change and changes in the government policies
- c. Natural uncertainties such as earthquake and floods
- d. Other uncertainties such as political disturbances and fluctuations in the exchange rate
- iii. *Directly related to profit*: Profit is directly related to risk as profit is said to be the reward for undertaking risks.

  Higher risk → Higher profits
- **iv.** *Degree of risk*: The degree of the risk involved varies from business to business depending upon the nature of the business and the size of its operations.

#### Causes of Business Risks



Following are the various causes of business risks:

- **i.** *Natural causes*: Unforeseen natural calamities, such as earthquake, flood and famine, cause heavy and irreplaceable losses to a business. The business risk that comes from natural elements is beyond the control of any business.
- **ii.** *Economic causes*: These causes are related to the uncertainties associated with changes in competitors' policies and change in price and consumer preferences.
- **iii.** *Human causes*: These causes are directly related to the actions of human beings. Carelessness, strikes and riots are some of the human causes.
- **iv.** *Other causes*: Besides the causes mentioned above, there are a few unpredictable events that cause a business risk—for example, political disturbances, exchange rate and interest rate fluctuations and budget amendments.
- **❖** Factors to be considered before starting a business



Following are some of the important factors that must be taken into consideration before starting a business:

- **i.** *Selecting the line of business*: This is the foremost decision that involves choosing the kind of product that is to be produced, analysing its existing and future market demand, considering profit margin and determining the level of technical know-how possessed by the entrepreneur.
- **ii.** *Scale of the business*: Once the line of business is selected, the entrepreneur needs to decide whether he wants to operate his business on a large or small scale.
- **iii.** *Location*: An appropriate location must be selected based on factors such as easy and cheap availability of raw materials and labour, transportation, power and other infrastructural facilities.
- **iv.** *Finance*: As finance is required for every aspect of business; therefore, before starting a business, the feasibility of various fund-raising alternatives (as against the requirement) must be carefully analysed.
- **v.** *Physical requirements*: These requirements include machinery, equipment, tools and technology that add to the efficiency of a business.
- vi. *Plant layout*: After the physical facilities have been taken care of, the layout of the plant

needs to be finalised.

**vii.** *Efficient and dedicated manpower*: A competent and trained workforce is required to start the business operations.

viii. *Tax planning*: Tax planning as per various tax laws in the country must be done carefully.

**ix**. *Starting the enterprise*: After considering the above mentioned factors and accordingly taking a suitable decision, a businessman can commence the operations of his enterprise.