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TEST - 06



ETHICS, INTEGRITY AND AP

Time Allowed: 3 hr.

Max. Marks: 250

Q.	Marks	Instructions to Candidate		
1.		There are 40 questions		
2.		There are 19 questions.		
3				
4.		All questions are compulsory		
5.	"	*		
6.		The number of marks carried by a question/part is indicated		
7. 8.		against it.		
9.				
10.		Content of the answer is more important than its length.		
11.				
12.		Answers must be written in the space provided.		
13.				
14.		Any page or portion of the page left blank in the Question-		
15.		cum-Answer Booklet must be clearly struck off.		
16.		• •		
17.				
18.	Mark Sell of a sure of the	ting the state of		
19.		transport to the common to the straight of the transport of the common to the common t		

1. Invigilator Signature,

SWA

2. Invigilator Signatus

Roll. No.

Mobile No.

REMARKS



SECTION - A

Q1. Values are the very core of our behaviour, the motive force of our lives. Substantiate with example. (150 Words) (10 Marks)

The value framework of an individual determines the behaviour. Values act as the motive force of our lives because reverything we do, we try to do it in consonance with our value System.

for Excample:

- never speak a lie: He will be honesty will aspect of his life. i.e private or public life
- Humanism: mother Teresa had a value of humanism.

 Throughout her life she strived for two helping.

 The needy and it was motive force for her life.

 The needy and it was motive force for her life.

 Was based on her value of humanism.
- Socialism: Lenin had the value of socialism, of the wanted & the the rule of people and not he wanted & the value of socialism and classes society monorably. The value of socialism and classes society of monorably motive force behind his to violent behavior of against the monarch and all his life he against the monarch and all his life he pursued the pursued the path of socialism which had to Ruming

Remarks

Do w and your they





Dedication and motivation can get people far in life. Motivation turns into dedication and dedication turns into success. List the steps needed to keep the civil servants motivated to achieve the goal of welfare of the society. (150 Words) (10 Marks) Success (broak) Dedication motivation Riosone gor not . Final goal Reason for trying quiting in between, for which motive behind hardwork was pursuanu of rech trying not does after failting done. goal. cycle botu 8 Explain (Nishkama karma) Steps to Keep the civil servent bett motivated. Firstly, there is need to sensitise civil servants for a welfare society, they need to recognise the benefits. of a welfare society as a whole. A wruption fre, law and order driven, violence pre society good for everyone including the civil cervant. Sevond; recognission of the efforts of civil servant towards welfare society. Every year, awards, prize etc can be given for good performace by the civil servants en g. in O. P. Chaudhary neckiving award for good administration Third, denouncing and zero tolerance towards deincetivising immoral behaviour compt



fourth, periodic Drientation our proglemmes and seminars for civil servants on good governance, public welfare are efficient go administration.





Q3. Do you agree that the long legacy of unethical practices in governance in India has enhanced the tolerance level for administrative immorality? Discuss with examples and also suggest the steps needed for improving administrative morality. (150 Words) (10 Marks) the long legacy of unethical practices in governance in India has enhanced the tolerance level for administrative immorality. · Comption in public offices is now seen as norm the WStory · In is Using of person gain is motivation of such Pka crices for many candidates preparing por government servius. · Political comption is highly tolerated, the convicted politicial is gre-elected by people to power e.g. <u>Lalu Prasad Yadar</u> · People fujor giving money than to complain unethical behaviour. corruption in police is high, people prefer not to approach police in coerces as they feel police highly unethical and inefficient brovernment offices are seen as machines to make money hather than public serve the public



ways to Improve:

Political interference in administration should be curtailed by bringing reforms e.g. Police

Stringent penal provisions against unethical behaviour, eve and Lokped should be empowered.

Social estracisation should be done towards

corrupt officers

· Empowerment of civil society and Media

is needed.

citizen charters, codes of Ethies are the way too ward.



"True character is revealed in adversity". Discuss the statement in light of the various challenges that public service throws upon public servants? How would you respond to (150 Words) (10 Marks) The statement by Asserbin Lincoln is an appropriate test to judge the character of the a purson. The true committment and character of public of general is grevealed when public services throws various challenges on public servants like: what are u character is (1) Political interference and slame game · The political masters, initially does not let the public servent work independently towards public welfare and there blame him/her for the deficiencies in the administration. (ii) Popular pressure Protests outside offices, corruption allegations, media bluming etc are challenges thrown by people because they are dissatisfied be due to bad governance Civil servants sometimes under primere because of lack of finances, though they want



to undertake welfare programme. In these silication people blame the public servents.

(iii) Examire Scruting 200 Cosniption

· Any action of civil servants is seen execute with apprehensions, which makes civil servent with apprehensions, which makes civil servent reluctant to make quick-decisions.

Australia to me, a high virtuous character can tacked all the adversities with ease. I will try to insulate highest standards of integrity a probity and commitmen Justice integrity a probity and commitmen Justice so that I will not feet hulpless against so that I will not feet hulpless against any challenge moreover, I will try to suck a dwive from my seniors and and respected a dwive from my seniors and and respected public severetty in case of a dwersity.

A group of voters were dissatisfied with a candidate because of various acts of omission and commission. Unfortunately the candidate was from the same community as that of the group. Other communities voters were also dissatisfied with the candidate and hence the group wanted to go with them in order to please them. However on the date of polling, caste factor played the decisive role hence the group could not go against the candidate, because of his social background. How would you explain that attitude determines behaviour? (150 Words) (10 Marks) this case the people acted based on their attitude. This is a similar situation that is prevalent in the Indian administration. For instance, Every single public servant with agree to the fact that corruption is an evil. nowever, when guien the opportunity while no one dooking, man majority of them indulge in corruption Similarly here, despite the unliking of the condidate by the group they end up to voting conforts him because of their attitude is 25 plagued by prejudices of caste which ultimentally decided their behaviour on polling day. Affective - voted for him [Cognitive] - They distitled the candidate due + Attitud Behavior I remence a my Affective attitude In this pase the affective component overpoweded Remarks

cognitive component





Q6. Outside obligation on the public servant to be ethically and morally correct fails to improve ethics in public service rather the conscience of individual needs to be enlightened. What steps will you take to enlighten your conscience for acting ethically correct while (150 Words) (10 Marks) in service? citzen charters, codes obligations like Code of Conduct, Processorbaly Constitutions fails la improve ethics in public service rather the voice of conscience which is based on of inner strengthings wis moral framework needs to be For enlightening my conscience I will: as a Sphace (1) Read about the lives and value system of quat liadies and administrators and try to incorporate their teachings in my Value system which will dictate my consuence (n) Build a vintuous character based on the four virtues of plato - Temperance, Courage, Justice and wisdom (11) In whate the foundational values of civil services value framework - compassion Committement, importiality, emphathy et





Q7. In an organization there are two types of people. One who don't work properly and other who want to do work but not allowed to do so either due to internal or external pressure. Discuss the attitude of these two types of people. Discuss the importance of attitude management in moulding people's behavior toward following of one's duty. - Affative __ Beheinson (150 Words) (10 Marks) who don't work proper There cognitive component of attitude so do not consider down work committment important They consider they will get equal salary every y they do not work Their attitude towards world is regative and they do not consider work as duty or learning who want to work Their cognitive component have positive character towards work. This is reflected in their behaviour as they are willing to work. Nowever due to pressures they can't work of This can negatively affect their attitude towards the work.



Moulding people's behaviour towards following one's duty. One should have positive attitude towards one's duty, then only he the wise will have commitment towards it. Otherwise will have commitment towards it. Otherwise the sense of duty will wear off and the person will feel the duty more as person will feel the duty more as person will feel the duty more as important to get keep people motivated, is important to get keep people motivated, dedicated and committed towards their duty.

(3)



Humility is the mother of all virtues, purity, charity and obedience. Comment. Do you consider yourself humble? How can you prepare yourself to become more humble? (150 Words) (10 Marks) indeed mother of all virtues. It displays virtuous character of a person. Humility shows that the per humble person respects other human beings as end in itself rather means. This is the basis of humanism and other values for vistus like purity, charity and obediece. Humility also shows the reduces of compassion, empathy and symphathy It is also the basis for value of non-violence, love for all and service to human kind. ég. Gandhi ji was a humble leader, he always advocated humility in the satyagrahas said Offer at other side of your face when come one step on you on one side turn to violence even if no matter

how bad things get "

Remarks -

myselfe humble. I always I alway thank For example thank the Rikshawala when I the Ride. To be more humble of toty never to get I langered at anything, no matter what happens. I constantly need about Grandhigi and my to insultate hip humble behaviour in myself.



Innovation in ideas and work is needed for development of oneself but we move by ideas that are manufactured by others. As a civil servant how will you establish a culture of innovation in your department rather than maintaining top-down relation? (150 Words) (10 Marks) Human history tells us that innovation I dear and work are a is responsible for development e.g. Industrial nevolution etc positical - admintrative framework almost all departments Discurses and public offices are run based on the top-down ideas and martices Dwill try to change it in the following way:-(i) non they meetings of all employees will be arranged, new ideas will be appreciated for changes and innovations in the administration in the office. (11) I CT will be promoted in the depth. (iii) quality of public services will be improved by taking suggestions from est the right person e.g. foir encompile for better management



of files and records I try to incorporate the clerks in decision making.

(3)



	Q10. The core competency of civil servant should include Ethical values, Professional values, Democratic values and Humane values. Do you agree? Discuss one core competency under each category and its importance in improving public good. (150 Words) (10 Marks)
γ	les, the work competency of civil servant should have a secret green green greens
,	
	Ethical reduces His/her actions should be based on highest ethical values of Justice, equality, love for all social social Social Social Notice: Important so that resources reach
	social so that resources reach . Tustice: Important so that resources reach
	the poor.
	Professional values Important for improving quality of public Service Service
	1 \
	committed bowards the duty irrespective of the conditions of tristher public or private
	PIQ.
•	



Democratic Values

- "Increases the confidence of people in administration
- feel empowered and help in making administration more efficient, effeitive and evenomic.

Humanvalus

- · Invesors the credibility of administration
- · Comparsion Empathy: Cithl servent should be compassionate towards the poor be compassionate towards the poor so that he she can strive for making their condition better.

their condition better.

Signific relevance



Q11. If an individual want to grow up as successful human being one essential thing is to have rational thinking. What does rational thinking means to you? Is it just controlling one's emotion or something else? Discuss with example. (150 Words) (10 Marks) Rational thinking is the thinking process based on the human reason and scientific findings an opposed to religious teneto and traditional dogmas. It is a paric principle that one should follow to to towards being a successful human being For me rational thinking means applying my own my mind for deciding the the my course of action. My hadionality is based on proven scientific laws, philosophies and ethical priniples. It is much more that controlling one's emotions. Interestingly o rationality can go to and emotions go hand in hand. cg. For example



while dealing with poor a civil servant should allow his emotions of emphathy and companion to come up. These emotions can quide the civil servant to be rational and take appropriate steps towards welfare of poor even if it mean ignoring some non-exential and fattle to unnecessary laws.

This way he can be both emotionally intelligent and hatronal in his behaviour



Q12. Principle of sustainable development is primarily an ethical concern, with associated environmental and economic dimensions. Do you agree? What is the expected ethical response of the nations across the globe to the impending environmental crisis? (150 Words) (10 Marks) An Ves, principle of sustainable development primarily an ethical concern, with associated environmental and economic dimention Ethical Conunn Sustainability is essential and moral because the environmental resources we are using are not inherited from our ancestox but borrowed from our send subsequent generation. Therefore, it is our moral duty to transfer the environment in such name condition that it was transferred not are to us from previous generation comprising of eases all flora and faunce and natural resources. Environmental and Economic dimensions Sustainable development is essential for environmental conservation, its biodiversity evolvgical wealth



Sustainable development is evenomical in longer sum. e.g. Electricity from solar and wind energy will be chapter in longer sum than wal and oil.

Ethical susponse to of nations should be!

- · Shift to green technologies and pageen practices.
- · Help poor nations in terms of finances and technology.
- . Adhere to the commitments of Paris agreement.
- · Achieve Sustainable Development Groals by 2030
- · Special efforts towards mitigation for the <u>littoral</u> and <u>coastal</u> countries





Q13. What precautions are needed while criticizing the performance of work of subordinates? Suppose you are head of a disaster management team and have assigned the work of distribution of foodgrain to one of your subordinates, which he could not handle properly. (150 Words) (10 Marks) How will you comment on his performance? needed while criticizing Pricautions are performance of work of subordinates because it can act as a deterrent and the subordinates may lose motivation towards committing to the duty assigned to them I will try to high light the pasi achievement in his work, however small they may be. Then I will suggest improvements over what he has done and guide him towards better pujonneme and help him where ver needed. This will ensure that he is not discouraged and keep himself motivated towards better performance next time. promever, can should be taken that envouragement should not be taken as appearement. If he repeats the same



mistake again and again I will not be reluctant to replace him with other officer.

25 74



SECTION - B

Q14. A poor and meritorious young man got selected into civil service with the generous assistance from villagers. The teachers provided him free coaching, his friends assisted him with notes, books and other materials. While in civil service, the young man had not forgotten the assistance and help which he had received from various cross, section of the society.

Suppose you are in the place of the civil servant, what type of behavioural changes you could notice in yourself and what specific help and contributions you would like to make towards the society. What could be your limitations and how would you (250 Words) (20 Marks) overcome through them?

Behavioural change:

more emphasible to towards the poor and weaker sections of society.

More generous and kind.

1 will donate 201. of my salary towards actions are

I will try to extend my quidance to conspassionate as many poor civil aspirants who lack formal coathing and quidan. I will put special emphasis on human

Capital schemes i.e. in education and

health.



of sarva Shiksha Abhiyan, Beti Bachao Beti Badha Scheme, National Rural Health mission etc.

· Every weakend I will go and teach in the nearby government schools that for special motivational and creative dasses.

Limitations

· I may face issues with managing time · Budgetary and financial support in this

Jareyard die 10 job

servenay not get transfer in education

department

Manpower issue



Desfite all these limitations I will commit myself towards the goal of education of poot because education hold immense potential towards ending the poverty that has been there through generation. No government support com do what an empowered individual com do for his family and Society. Therefore, I will stoire for managing time and available gresources and towards the goal of human development. Moreover Right to Education is a constitutional : right and therefore should be realised to its full potential

 Φ 15. There was a residential school situated in the remote part of the country in which approximately 250 class IXth and Xth level boys used to study and stay. School principal had his residence in the school premises only. The principal used to attend and participate in the daily morning prayers and take his two meals along with students. He was a kind hearted and empathetic person who used to provide also the moral education. The students liked and admired him because not only he preached, he used to set personal examples.

On the basis of above, answer the following questions.

- (a) What could be contribution of school principal in attitude formation of the students?
- (b) If one of the students gets into civil services at a later stage, what impact and influence does the school will make on his attitude and behaviour?

(250 Words) (20 Marks)

The school principal can have an immensely positive contribution towards the attitude formation of the Students

Attitudenal Behavi 1004 Examples change Set

By setting the examples of empathy, friendliness that humility, kindness and other moral values that principal can change the gracte a positive attitude

development in the children which will consolidate their moral framework that will

ultimately manifest in their behaviour.



(b) Impact on behaviour and attitude of Servant i) He will be compassionale and emplathetic towards weaker and marginalised sections of the society til) He will encourage popular participation With the will prefer living in to near the that he can be accessible colonies of poor so readily (iv) He will encourage people to share their groweranus and try to redress them. He will be humble and kind to every person he meet, this will increase his . credibility among people. and, (VI) He will try to arrange public meeting and insutrate moral values and ethical Behaviour vi) he will be a person of integrity with consistency among his thoughts and behaviour





Q16. You are the Chief Medical Officer in a government hospital. Recently a social activist fighting against superstition was killed by a mob with certain political affiliation while addressing a public gathering. His body was sent to your hospital for post mortem. Subsequently you got telephone calls from some influential people and politicians pressurizing you to (i) manipulate the post mortem report in a manner that the case of murder is not substantiated. You are also threatened for life if you do not comply or (ii) in case if you comply, offer is given to you for promotion as well as suitable monetary compensation.

(250 Words) (20 Marks) What are the options before you? Discuss each option. Ano- This case is of conflict between professionalism, commitment to service and private interest.

Options available

- (i) mornipulate the report and accept the offer for compensation and promotion
- This option might seem hurative in the first instance but it is highly unethical and immoral. It is against the basic values of truth and honesty. Therefore, this

option is never acceptable to me.

(ii) Do not comply and prepare on honest

report

I can get threats on my life, mas further since jufluencial pelopte are involved

they can arrange for my transfer and bring are corrupt officer in may place and get their way. Therefore, the proverall public interest is not served as the culprit are not brought to the fustice.

- (ii) Record the threat & phoneralls and approach the police and media with the evidence
 - · By this way of the situation will be revealed in front: of the public.
 - o I will be given police protection so that I can conduct the post-mortem adequately and submit are that report.
 - · Evidences for from a true report will bring the sulprits to justice.
 - · I will not have compromise my integrity
 - · Public interest will be served.

Therefore this is the best of tion

nows ion





- Q17. A new Indian Police Service incumbent, after completion of his training, has joined first posting in a district.
 - Some influential people, outside his office as well as subordinates in his office (i) come to meet him and offer him valuable gifts as a welcome gesture.
 - He has also been told by his subordinates that, there is a channel of money (ii) collection by the police of the area from commercial vehicles, shanty vendors and shopkeepers as well as spurious liquor lobby, etc, share of which would automatically reach to the new officer. This money is unaccounted and does not go to the establishment.
 - The officer is in dilemma. Whether he should accept the gifts as a welcome (a) gesture from influential people outside the office or only from his official colleagues or from both?
 - (b) What would be professionally and ethically correct decision for him.

(250 Words) (20 Marks)

The officer faces the dilemma between and use of profit for private gain.

State holders

- The IPS
- Star Police Staff
- Shanty vendors & shopkerpers etc. Administration at as a whole.
- civil Services Conduct Rules stad large states

that the civil servent can't all ept any gift

in monetary or non-moretary which is officed

to him because of his office.

Therefore, while welcoming the wishes of

influencial speople and his official collegeagues

he person must strictly



to take any gift or favour from any official of influential people more over he should instruct them not to repeat such behaviour in the future. (b) The correct decision for him to be to would be to strictly act against the fire the of money Collection by potitie as according to Indian constitution, power to levy tax is only conferred upon Parliament and no other authority. Therefore, this practice is illegal and unethical and show must be stopped immediately. Moreover & he should instruct his subordinates treat the influential in the same manner as the common people and do not anept any gift or favour from them as it will amount to bribe. The police should be impartial and give equal protection of law to every citiaen irrespettive of his/her status.





- Q18. While implementing Centrally and State Sponsored Development Programmes a Civil Servant faces lot of interference from the local political leaders to oblige certain contractors and service providers who do not qualify the required eligibility criteria on the one hand and moreover uses substandard material in construction and provide poor quality of service on the other. He finds it immensely difficult to keep his neutrality and do what is best in the public interest. He is very disturbed. He thinks on the following options:
 - He informs the senior officers, but every time he does so, he finds that somehow (a) they are not ready to annoy the local influential politicians. He thinks about taking up the issue with the further higher up officers in the hierarchy.
 - (b) He thinks about meeting the media people and tell them about the difficulties faced by him due to political interference and lack of support from the senior officers.
 - (c) Resign from his post as public servant and fight against such malpractices from outside.

Evaluate every option before him and suggest which of the above stated course of action is the best? (250 Words) (20 Marks)

committement to public service along with mainstaining political impart neutrality and sustaining political pressure. - This case represents the upholding

Stateholders

Political leaders

Contracted Civil Serva

Experience advice to deal with such cases. Lawful as civil servent should consult his

senious.



- · The matter will come in sight of higher officials. Demin t
- Senior officers may prefer and support the political leades.
- Fuorther undue pressure from higher office to comply to political requirements.
- They may think that the civil servant is in competent.
- problem may not be solved.
- (ii) <u>merits</u>
 - · People will be engaged in the matter.
- · The real wrant motives of political heads will be revealed.
- Public interest will be served.
- Innounce of the civil servent is displayed.

Demerits

- · Section 18 11 of the Civil Generality Conduct Rules say that civil convent as should not engage media in matters of related to decision making
 - It will politicise the matter.
- People will lose confidence in administration



- · Unil servant could be framed in the Blame game. · Project will be delayed.
- (III) Murito
 - civil servant does not have to go against his values.
 - Comption can be unvieled as civil servant has insider information

Demerits

- the replacement officer may attoo comply to the demands of political heads and public interest es subjugated
- LOSS Job for the will servent
- It may take inordinate time to bring out corruption

The implentation of scheme will be deleiged.

The best option among them that will up hold the public interest will be option (ii) because

indulging with media for whitsle blowing and

revealing compaign in the system is good in the look longer run. moreover, as media being

a part of civil society is an important tool

to combat comption in the administration.

- Q19. There is an entrepreneur who has opened a factory in the rural areas for the manufacture of sanitary ware. His initiative has helped in providing good employment opportunity to rural people and in the production of affordable sanitary products which are being used in construction of rural toilets. However there are some cases of under payment of wages and few cases of employment of children below 14 yrs. You are labour enforcement officer of the area and in course of your routine inspection, you noticed these discrepancies. Answer the following.
 - (a) What are the options available to you?
 - Discuss the merits/demerits of each option and finally choose the option which you consider best with suitable justifications. (250 Words) (20 Marks)
 - this case there is a conflict between Tn the good of some people (somes workers, children) and the larger village area.

Stake holders

- The entrepression

of vidating the minimum wages

Child Lerbour (Prevention



(ii) Strict warming	to the own	ner to not	violate
(ii) Strict warning the law and	in crease the	weiges cu	nd
not employ th			

(111) Try to arrange public sinvestment from support so man startup India/Stand up India government support so that the owner can increase the wages and do not employ children

(b) muits

- · Law is followed.
- · Children will not be employed in hazardous

Demerits

- . People will lose employment
- · (No cheeper sanitary weire available
- · High losses to the entrepreneur.
- · People will be fored towards migration
- Opin, defection > Diseases Malnutrition

School dropout among children

poverty will prevail.

Merits

- · John preserved.
 - mainteined · Factory
 - Unildren saved

Demerits

- · Owner may reduce the pop production of increase frices leading to reduction rural toilets. > increased open defecation
- . He may employ less people due to shortage
- · He may shut down factory due to less profits leading to loss of jobs

(m) Murits

- · Susses as option
- . He can maintain same production and workford exapt children
- of Cheaper sanitary ware. Swashb Bryant Abhygen
- profitable business

A I + may take time to arrange funds from government.

There fore, option (iii) is best to per get the best for the most.

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36 1