Letter of Complaint to the Post Master of Your Area Against the Postman

A-84 Ramesh Nagar, New Delhi-110015. April 16, 1990

To

The Post Master,

Ramesh Nagar,

New Delhi-110015.

Sub: Negligence and Irregular Delivery of Mail

Sir,

On behalf of the Ramesh Nagar Residents Welfare Association, of which I am the President, and on my own behalf I want to bring to your notice the negligence on the part of the new postman in our locality. Since this postman has come, the regular delivery of the mail has been completely disturbed.

From my personal experience I can tell you that he is very careless in the discharge of his duties as a public servant and a postman. I have noticed him delivering my personal mail to children playing in the street or to the wrong people. This is a general complaint of the residents. I don't know why he does not drop the letters, etc., in the letter-boxes fixed at the main gates for this purpose. I have personally asked him to deliver the mail at the right address and in time, a couple of times but without any improvement at all. He seems to have turned a deaf ear to my request and advice. Consequently, sometimes there is a loss of important letters causing all of us a lot of inconvenience and difficulty.

He is also rude in his behaviour and wants some money as a gratification whenever he delivers a money order, or some other document sent by the registered post. Today I received a letter bearing the date stamp of your post office of three days back.

In the light of above facts, may I request you to instruct him to discharge his duties as a postman more responsibly and sincerely. Though it is not a solution, still I would like that this man is transferred immediately.

I hope on your instructions and warning no such further dereliction of duty would be noticed on the part of concerned postman.

Thanking you,

Yours faithfully,

Nagendra Dutt