



ETHICS, INTEGRITY AND APTITUDE

Q	Marks	Instructions to Candidate
1.		. There are 10 questions
2.		There are 19 questions.
3.	· ·	-
4.		All questions are compulsory
5. 6.		
		The number of marks carried by a question/part is indicated
7. 8.	<u></u>	against it.
9.		
10.		Content of the answer is more important than its length.
11.	<u> </u>	·
12.	•	Answers must be written in the space provided.
13.		
14.		Any page or portion of the page left blank in the Question-
15.	9	cum-Answer Booklet must be clearly struck off.
16.		
17.		
18.	· · · · · · · · · · · · · · · · · · ·	
19.		

1.	Invigilate	r	Signature	
	•		•	

2. Invigilator Signature

Name SHASHANH CHAUDHARY
Roll No.

Mobile No.

Date 28-5-16

Signature Lashank

SECTION - A

Q1. Shrewdness and cleverness are considered as hallmark of an efficient administrator, but probity is put above this. A philosopher has said in this regard, "Take from a man his reputation for probity, and the more shrewd and clever he is, the more hated and mistrusted he becomes." Examine. (150 Words) (10 Marks)

Shrewaness and devenues refers to the peoplety qualify of a person to do anything necessary to achieve the goal. It is mostly an attribute of a person who can induly in wrong methods for realisation of a goals because only goal matters and not the means.

On the other hand probity means impecuable integrity where the person is honest and true integrity where the person is honest and true towards its duty. He I she will not use a bad towards its duty. He I she will not use a bad screen way to reach the goal.

For an administrator probity is above deverness and storman. This is because he she is are from sible and duty bound for curtain services, are from sible and duty bound for curtain services. and Peoples have faith is the administrator for the deliverance of those dervices.



Althou Although the clevernes may be beneficial in the short term of it is harful in the long term because people will start doubting the actions of the administrator and the required confidence is lost. Therefore, to maintain the faith of prople in government and governance, and administrator Should always hold probity above all and it has to be the foundational value



Corruption, embezzlement, fraud, these are all characteristics which exist everywhere It is regrettably the way human nature functions, whether we like it or not. What successful economies do is keep it to a minimum. No one has ever eliminated any of that (150 Words) (10 Marks) stuff. Do you agree? Give reasons. Corruption, fraud etc. means use of public office to engage in activities that fulfils private interests at the expense of public interest. Though promoting sey-interest is one of the attributes of human nature, there is no space for it when one is doing public service. He/she may be a politician a or civil servant, Corruption has no place and can never be Justified in public services. pervel of coisup Measures taken by suckerful economies: (1) The remuneration and allowernes of public servants are high in develop countries. Lee Kuan Yun; the first dead head Singapore ensured high salaries to truckere corruption Remarks

(ii) Stringent laws

Certain frunishments and grievence

redressal mechanisms keep corruptions

in check.

(iii) Londennation of corruption

There is no social tolerance towards corrupt behaviour in succenful economies. India.

Developed countries have he enecessfully checked corruption in public services.

Though, private sector corruption and substands can be found but I small scale fraud can be found but by and large they have addressed the

by and inge of this is clear from their corruption issue. This is clear from their ligh ranking on Corruption Perception

Index e.g. Scandenavian countries



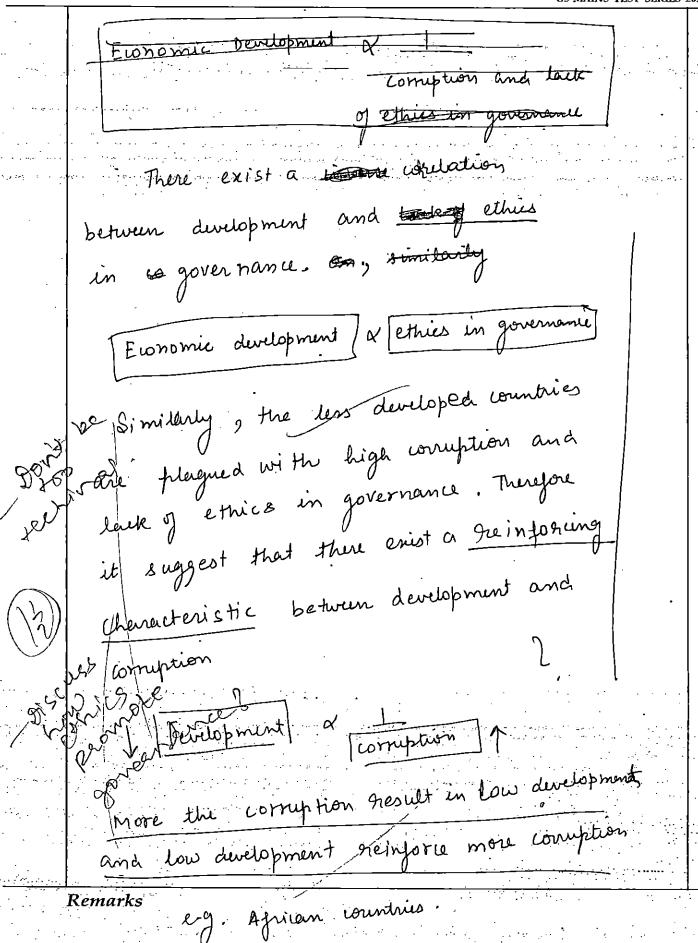
Suicide rate among the youth and especially students are increasing in India. Education is to be blamed for this to a great extent. Education is today imparting attributes needed for competition and existentialist requirements in the market place and it is failing to give us eternal values like courage, character, patience, perseverance, endurance, honesty, integrity, etc. Do you agree? Give reasons. (150 Words) (10 Marks) Education of a country is the mayor determinant the character and personality of the · Young generation of the country Although, from the face of it g education seems responsible for increasing suicide rates, thousand there are various other factors for the in creasing suicides in India: (i) Social discrimination Even the will educated who have learn't about the bad effects of casteism indulge CALL dis vi mination Endogenny in well-educated Urban Administration of Educational Institutes Recently, two girls from a private collège Tamil Nadu suicide because of apathy



of the collège administration (iii) Increasing Social media and Internet Youth indulge in indestrable practices over internet and end up being harassed especially girls nowever, education also needs to ne improved in terms of building the character of the student and imparting values like perseverance, courage, honesty etc. This will ensure that youth become not only & skilled worker but also a good human Absur Amount



Q4. Discuss the positive correlation between economic development of a country with the (150 Words) (10 Marks) level of ethics in governance system. have shown that mere enists a positive correlation between economic deve dopment and level of ethics The countries who see are ranked high on the Human Development Index and per Capita are also tranked better on the This staggests that the be perception Index governatne Countries have less corruption in there system and also are economically developed. To these countries the government in infrastructure, social sectors like health and education ete greach the desired without any leakage. e.g. Norway Denmark, Australia, New Traland, Sweden et





Treedom and liberty are genuine aspirations of the people in a democracy. But without reasonable restrictions and self discipline there is a danger that we may end up in an unprincipled anarchy.' Examine the above statement in view of some of the recent (150 Words) (10 Marks) happenings in the country. Constitution endo confer & the suight Indian to Freedom of speech and other liberties in Article 19(1) of India In a democracy freedom and liberty are to exert prissure on the government to follow the path of social welfare: Similarly, it is essential for holding the representatives accountable by writically analysing their actions and policies and publically discurring themo Therefore, Right to dissent p now does part of freedom and liberty and ip recontrolled upholds the spirit of democracy. anater However 9 in its latest Judgement Supreme court upheld the deplatmation law because friedom of speech without resonable ristriction will create anarchy in the society where every one is criticising and insulting each



Other. Supreme court held that reasonable Article 19(2).
Prestrictions 1 like defamedion law, contempt of court ett are required to maintain the fraternity in the society Monover, freedom and liberty can not suppress the right to Reputation's that is a part of Article 21 (Right to lige). Thenfore, reasonable sustriction are necessary for espicient execution of Freedom and Lindy.



Q6. "The corrupt have many masters. The honest serve none". In the light of this statement, discuss the reasons for decrement of ethics in the public service. (150 Words) (10 Marks) hisitate to will wright any master for person gains because for a corrupt individual set matters the most and nothing is wrong 914 cus while activing it However, the honest person will abide by the state law and hold the values of objectivity and integrity high. Helshe will not have any masters except the law and rules. He/She will not sucumb to the demands of any senior which is illegitimate and . anjair Reasons for development of ethics: Accountability of the public servant is more towards the potitical master & them the public. Politicians have power transferring the officers

Morcover, public servants are aucuntable to multiple pulitical masters both at the states and tentre This in creases pressure on public servants. & Grovenment Surius control., this in masses their discretion civil servants and as a herutt increase in comption



The Indian view of work depicts it as worship and act which is done for the betterment of common good rather than individual, but in reality it is quite opposite since time ::: (150 Words) (10 Marks) immemorial. Why? the concept Gita à lays Out NISh Kama Karma" which mean performance of duties without the expertation or desire for farourable goal. It promotes the principle of considering work as workhip and indulging in public service with a goal of common good at the end. Mahatma tautor, the dudopment là similar vients towards would However, the reality is opposite because: Due to lack of gresources people tend frest feel insecure that they may be left out in the end. Westernisation promotes the concept consumerism and self-pleasure about



leak of opportunities and resources.

(iii) Breaking down of tradition family

Systems is resulting in distorted human

value system of young generation.



'Morality which depends upon the helplessness of a man or woman has not much to recommend it. Morality is rooted in the purity of our hearts'. Explain the statement in the context of the behavioural traits of citizens including politicians, bureaucrats and (150 Words) (10 Marks) common men in India. means an ethical frame work of values their dictates the decision-making of a person helps in choosing between right and wrong Morris areas morality should not come from the helphisness in front of a law or rule. It should be developed and nurtured the from withing. The mosabity that depends upon helpikushus man or women is for short tum fails to achieve the actual spirit of ethics and ethical behaviour. For example: Politicians should not base their morality the on the rules and constitution which see dictates them to world quistic welfare. They should have morality



based on that purity of I heart, which is long term and a make them them representation of people in real sense. Bureaucrate should have morality haved the foundational values of civil services libre integrity, empethy, som etc. and their consuênce · Similarly, citizens should have morality their inner love for the country end not the sections of IPC 2 see No bypers &



All members of the civil services have to be individually efficient and the department or Q9. the organization of which they are part should be efficient as a whole. Define the qualities (150 Words) (10 Marks) that are implied in "being an efficient administrator". Administration is an a cardinal part governance. It is very essential for an administration to be efficiet it India wants estiver realise good - governance. The qualities of efficient administrator: Commitment to public service: The administrator should give preference to public interest over the private interest and should be neady for duty always Emphathy and tompousion An expirite administrator cannot be efficient unless he has love and offection for the poor. He should have a helping character. Puntuality and Objectivity An efficient administrator always abide the laws and use his distretion only public interest- Value for time



En an integral part of efficient administrator · Honesty and Integrity He/sHe should not be injuenced by any enternal pressure in his decision making · harmony in private and public lige nelste we have consistency of thoughts and behaviour and. He will will have no conflict of interest. · Helski hould also as unearth any malprautice and un ethical activity in the organisation, i.e. to helphoshould be not appeid to be Whitsle Blower



Q10. Emotional intelligence in recent times has become the buzzword for determining the success of a person. Do you agree? If yes, mention the steps you have taken in your life (150 Words) (10 Marks) to develop emotional intelligence. Emotional intelligence refers to the un derstand and manage one's emotion , other's emotiones and havingry and convergence between them to create a successful social relationships. Emotional Intelligence is very important for determing the success of a person because for achieving success a person at various points need to engage with people, persuade them and cooperate with them. of these activities require high social engagement quelities for which emotional intelligence is very essential



always tried to fully imdustand

my emotions and bring a harmony

among them. Then, I learnt to a dequately

enques my emotions to others. This gives builds

in others the confidence his me and then

I engaged with them and empathetically

and helped them to funders tand and

manage their emotions.



Q11. Free flow of information for citizen empowerment should be accompanied by proper utilisation of information. Discuss the steps required for increasing the capability of (150 Words) (10 Marks) individuals for utilising information properly. Information is essential for people to make good choices. Information is required for bringing transparency in the organisation in itil's ation Steps to increase capacity capability togot infor useful & bether utilization: -(i) capacity building should be done in terms for asking the right information. Citizens should be trained to use Right & to Information efficiently. (ii) con Grievance redressal mechanism is required to address the complains of citizens which they have after getting the injormation This will help in improving the administration by removing follies.



(iii) Adequate means of white Blowing

Citizens should be able to blow the

the white if they encounter any

unethical practice in while scrutinizing

the information they have got.



Q12. The ethics is concerned with the morality of human action which should be knowledgeable, voluntary and done by free will. But if a civil servant even under the pressure of politician gets involved in scams, then will it be an unethical conduct on the (150 Words) (10 Marks) part of the civil servant? Discuss by giving your viewpoint. is judged only when the action is knowledgeable, voluntary and done with you are h In case of someobicins pressure from the political master, if the civil servant gets involved in seems, it will still be unethical on the part of civil sorvant because. The Civil Services Conduct Rule charly states the civil servent should alway adhere to the laws and rules of the corganisation. The wivil servent has the choice to refuse politician. sucumb to the primite of Atthough, in consequence he may be transferred but their does not means that he should indulge in methical practices for his own gein Thus it is can a voluntary action to indulge



in conception and hence timethical.



Q13. There is a common belief that many things in India have become very disorderly and ugly and have deteriorated beyond repair so much so that there is a common respite that now nothing could be done for change, things will move only on their natural pace. But great Indian spiritual guru Swami Vivekananda believed that it is our own mental attitude and thoughts which make things beautiful or ugly and so we should learn to see things in the proper light". In the light of the above statement explain how is it possible to change things for better in our country by citing some appropriate examples.

(150 Words) (10 Marks)

The issues plagueing India like poverty, corruption, population, gender inequality etc are not specific so or unique to India. These problems are jaced my more or less every dweloping country. For example, in the 19th century Britain Societa had similar problems where population and was rising and, comption was rampant and, poor was exploited, workers did not have decent working conditions, worken did not have right to vote etc. This means the wrent Indian Scenario is just a transitional process towards development. Des

Our propulation is reaching replacement rate, women are getting place in decision making, poverty is reducing rapidly etc. There is no denying the fact that there are problems but they are solveible For example · Comption can be reduced by bringing Discussion of Public Services Act, Police reforms dir forbased on Supreme bourt recommendation.

gerfred in Praceash town Singh case etc. Population is should be seen stabalised by mass cempaigns. Education and Health grequire public investment · Agriculture gregnisse land Consolidation and sa de regulation and Eignomic require promotion of manufacturing this will also address



SECTION - B

Q14. Mr X is working as the Head of a developmental organization dealing with water supply schemes in an urban area. Y and Z are his two subordinates. Y is the engineering head and Z is the financial head. Both Y and Z were earlier good friends, but now the differences between the two have gone all time low. Whenever Y brings any water supply proposal and is sent for the financial concurrence of Z, he makes adverse observations, which makes difficult for X to take a final decision. How will X resolve their differences so as to ensure that water supply schemes do not get delayed?

(250 Words) (20 Marks)

The case lays down the challinge of differences between co-workers in an per organisation.

State holdyss

Mr X

Mr X

Mr X

Spriety.

The resolution of the differential essential for all the stakeholders because:

· Mrx: - Responsible for developmental world of the urban area. It the work is stalled the well be accountable to the seniors and he will be accountable to the seniors and

people

Mr. V and Mr. Z : Coordination les important



for the smooth working of the organisation. Moreover, it is important for their career prospects that they settle the differences and give their best performance. Society: People will love because it their tax money which is being inefficiently used. Due to increasing water crisis in Urban areas, it is important that the water supply is improved to soon. Mr X can solve the issue in following As the superior Mr X has to use his emotional intelligence and impertand the undelying course of difference between his subordinates de chould



He should arrange a meeting where Mry and Mrz
talk But their differences and Mr X himself
ensure that both of them are satisfied
ensure that both of them are satisfied
in the end las both were friends centred.

Mr X should make efforts by giving his
guidence and dime to be his subordinates
guidence and dime to be his subordinates
to iron out the differences and resich or have
to iron out the differences and resich or have
a friendly relation ship as before, and public
a friendly relation ship as before and public



215. Once you went to market with your mother for festive shopping. There you found that most of the shopkeepers have employed children as attendants and were behaving very harshly with them. You get very touched by seeing all this and started arguing with one of the shopkeeper on this issue. Your mother told you to stop and asked you that if you argue like this he will remove the child and child may have no earning source for family. The point was correct because you are not in a position to provide that child other income source.

What will you do in consonance to your moral quality?

(250 Words) (20 Marks)

Any

even of after having stingent land and en explicit Atticle in the constitution against it. Here, there is a conflict between the current source of livelihood for the child and his future human development.

Stakeholders

The yard

· Shop kupers.

, myself.

· The Govery at large.

while in the first to grance it seems

that work the child is croing is essential for his livelihood. However,



à a little more analysis will dear the fact that it is grossly deterimental to the juture growth of the child. He will be sainficing his entire life for some bucks in the shopkeepers shop. Moreover, the Prohibition of Child Labour Act prohibits any form of third labour. Similarly the Indian constitution and the Internation convention of on Rights of Child is to tally and entirely against child labour. Jugore, whatever he the situation my decision would be to save the child from the harsh thirty labour shopping Further to known the security of his future I will contact the one of the Child labour NGO8 and with their help chorces you



I will make supe the child enrolled in a good school that under his Right to education and gets nutritions

Tood under the Mid Day Meal Scheme

Further I will counsel the parents of the child to invest in the education the child to invest in the education he can't lift that entire family out of he can't lift that entire family out of poverty in the future.

skons (5)



- Q16. There is a busy railway station where the waiting rooms are unhygienic. There is no proper safe and clean drinking water facility. The enquiry system is dysfunctional and on reservation counter, the touts dictate everything. You are Station Superintendent and there is an advisory committee to look after the interest of railway passengers. You have decided to improve the work culture of the railway station. Your officials are willing to cooperate but reluctant to share responsibility.
 - (a) What are the options available to you?
 - (b) Examine the merits/demerits of each option and suggest the best course of action with reasons.

This is a case of improving the quality of public service delivery. The condition of grailway stations are not much different from this stations.

State holders

- · Railway off; cials in aduding me
- . puslix
- Available option
- (i) Stringent orders and penalty for incomplaine

for the officials

Merits: This will ensure that all of them

comply to the orders and tooperate with each other and the suformation of station



will be complete in time

Demerits: They will be efficient only till

there is oversight. This is harmful because at

is in the long term it is detrimental

for the station and overall governance.

- · After the inspection the officials will return too status quo and station will deteriorate again.
- (ii) Distribute the responsibility equally between them and oversee the work myself

Merits: Since the responsibility is equally divided, they may not be releatent to comply.

Moreover, I will be overseeing the work 20

they may cooperate and work is completed.

Demerits: Again the ass susponsibility

will be sty for Short term and dictated.



functions do

They will not feel the presponsibility from the revel of their inner conscience. (111) Take up maximum work and responsibi myself. and give them less sesponsibility Merits: They may be motivated to see me doing all the work and a principle of Commitment towards public service will develop in their mind. They will voluntarily step forward to share work and responsibility · Beneficial in long term <u>Demerits</u>: The Station Superintendent may get enhanted due to the work. He · No guarantee that the inner conscience - Wary conel of officials will rise. For the long term benefit to by the organisation I will take the option number (ii) Remarks you are head bu have other



Q17. You are a Tribal officer of Jharkhand. Once you visited a tribal region. You noticed that poverty, hunger, malnutrition and impoverishment have been the perennial problems for them. With your team efforts, you initiated a development drive there by providing subsidised foods, primary education and health facilities.

But you were shocked to see that they had rejected these subsidies and asked for livelihood amenities to live a respected life, not on charity.

- (a) What would be your reaction to the above situation?
- (b) What steps would you initiate to improve their livelihoods?

(250 Words) (20 Marks)

"A lending hand is better than giving a dole"

Stake holders

Trible officer and his team

Trible officer and his team

(a) I will suspect their proposition. They

are right in asking for livelihood.

The rather than government supposit. The

rather than government supposit. The

principles of State Policy States

Directive Principles of State Policy States

Therefore

Therefore

means of livelihood for the citizens. Therefore

myself and the government is responsible

myself and the government is responsible

myself and the government is highered



But as there is high poverty, hunger, malnutri tion and imporeis timent, I will pursuade them to aught the subsidised foods, education health services till they are at provided, Mouver, jood, education and health are except with good means of livelihood. their rights under Right to Food Acts to Education Act and National Health

(b) Steps:

(i) I will ensure that a divelopmental project is betarted nearly under MGNREGIS so that they can be employed their there. (ii) I will ensure the skitt development of Tribals under the National Entrepreneusship and skill development programme good

Stappaup India and other programmes

Education will be promoted among them with sufficient volational skills

Remarks



STEPE TO increase in come







Q18. A talented cricket player gave trial for his selection in the state level team, but somehow he was not able to perform his best, yet he remained in close contact with some of the probable candidates. He was very keen to ascertain his selection and tried to meet some of the people who were close to the selection committee. One such person told him that if the player pays some bribe, he can convince some of the members of the selection committee for his selection. The player was in a dilemma because the money to be paid was a large sum, but he had a modest background; selection was not sure even after paying; and more than this his conscience was not in favour of selection in team through bribe.

Discuss the various options cricketer has? Which option is best? Justify.

(250 Words) (20 Marks).

The conclusion facts the distribution of indulging in an unethical practice to for purson gain and and fottow on the other side follow his conscience and may face prejection.

Options for the cricketer:

(i) Give bribe to the person

Merits:

· He may get selected

Dements

. The sum is very large

No unitainity of the selection even after



- His conscience is not in fewour
- · He may be feel the guilt for his entire life if gets selected
- · He may not be able to perform well because of the guilt.
- (ii) Does not give bribe and went for the result

merits

- He may get selected solely based
- on his performance.
- No unethaced way is followed.
- Money is saved
- consonance with conscience and no quilt

Demen'ts.

· High probability of rejection as his

performance was bad.

(111') Repuse to pay brible and also blow the whitele against any the activity and unearth the persons involved

merits

- · Value of fairners is upheld.
- · Gandhiji said
- " So Non- Cooperation with evid is as important cooperation with good".
- . No-one again will be asked for bribes and future selections will be fein and Just
- · The cricketer can be asked to give the trial again for his whitsle blowing as a reward.

Demen'ts

- . He may be threatened by the person
- media reaction Bring the unnecessary

and disrepute

Therefore after analysing the merits dements the cricketer should option (111). élude

Remarks U

Justify why are 4 choosing particul

- Q19. You are a middle ranked officer in the ministry and known for your honesty and integrity. You find that private secretary of the Minister suggests you to deal with certain matter in a particular way. When you tell him, that the suggestion is against Government rules, he confirms that this is the desire of Hon. Minister. Following options come in your mind to deal with the problem.
 - Ask the Private Secretary (P.S.) to confirm in writing.
 - Meet your senior officer and seek his suggestion and guidance. (b)
 - Refuse the Private Secretary and stick to the rules only. (c)
 - Bring the matter into records and suggest that rules be changed to accommodate the views of Minister.

Examine the merits/demerits of each option and suggest the best option with justifications. (250 Words) (20 Marks)

This represents the case of collusive commy

in public service.

Stakeholdins

- Private Secretary and Hon. Minister.

 Myself the middle granked officer
- Society at large

(a)

merits

The reality will be clear that about suggestion from Hon. minister

It will be suionded if the suggestion

· Public Secretary (P.S.) will not give in writing because the suggestion is against the rules and the matter will be over.

nemerits

- · He may rejuse to give it in writing and threaten my career prospects.
- · Transfer me and get it done by the the

(ط)

Merits

· He may have falled the sam similar situation, he can guide me.

Demenits

- · He may ast me to comply because it is essential for Job security and better career growth.
- (c) Merits:
 - value of integrity and probity in governance is uphild.

· Lonsistentwith my congcience because I sam honest. and Bad for career (d) murits is adhered to · Objectivity to the rules. Ausrding indply. ready to comply No shreat to job and career. Demuits Delay the decision may som repuse to do so. After going through all the options will incorpo rate an amalgmation of op. Hon Ver and (d) whereby I will certainly refifer to transgues the rules and laws a. At the same time I will suggest to change the sules

legitimately to incorporate the new suggestions of