

## **CHAPTER 3 – CONSUMER EDUCATION**

### **PART A**

#### **I Answer the following questions (1 Mark)**

1. Who is a consumer?
2. Expand ISI.
3. Expand FPO.
4. Expand COPRA.
5. Expand BIS.
6. Name any two products which have ISI marks.
7. Name any two food products with Agmark.
8. When is world consumer day celebrated?
9. List two products with FPO mark.
10. Mention two products with ECO mark.
11. List two products with Silk mark.
12. What is price variation?
13. What is Biodegradable?

### **PART B**

#### **II Answer the following questions (2 Marks)**

1. What is consumer education?
2. What is meant by food adulteration?
3. What is meant by consumer protection?
4. What is meant by COPRA act in 1986?
5. What is meant by standardization mark?
6. Write about consumer protection Act 1986.
7. What is meant by consumer redressal forum?
8. List any four rights of the consumer.
9. Give the significance of consumer education.
10. What is consumer protection?

### **PART C**

#### **III Answer the following questions (3 Marks)**

1. List the advantages of consumer education.
2. What is meant by black marketing and hoarding?
3. List the responsibilities of consumer.
4. Explain the need for consumer education in India.
5. Enlist few consumer protection laws.
6. Write about BIS act and Drugs & Cosmetic acts.

7. Write about food product order.

#### **PART D**

#### **IV Answer the following questions (5 Marks)**

1. What are the problems faced by the consumer in the market?
2. State the rights of the consumer.